



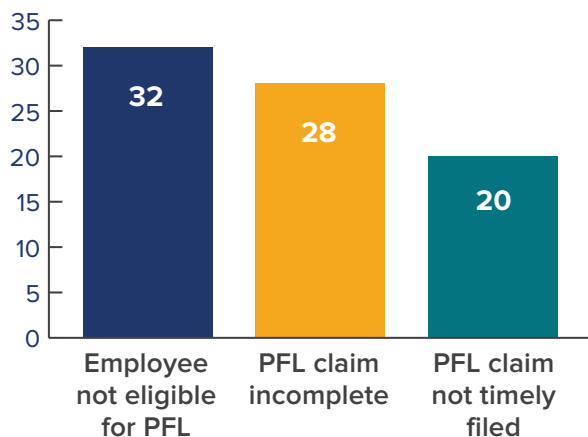
NYS Paid Family Leave Arbitration 2023 Q2 Report

Review of denials and other claim-related Paid Family Leave (PFL) disputes are handled by NAM (National Arbitration and Mediation). This snapshot summarizes data and decision notes for the second quarter of 2023 (April 1, 2023 through June 30, 2023).

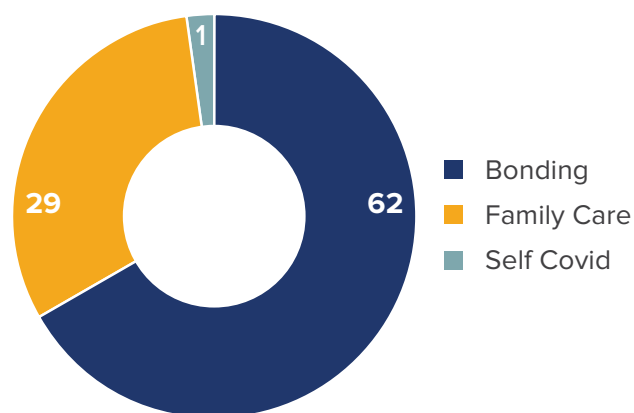
KEY DATA POINTS

- 92 requests for arbitration
- 41 cases closed; 40 cases pending; 11 cases withdrawn
- 67.4% of requests related to bonding leave
- 30.4% of disputes on PFL claim incomplete

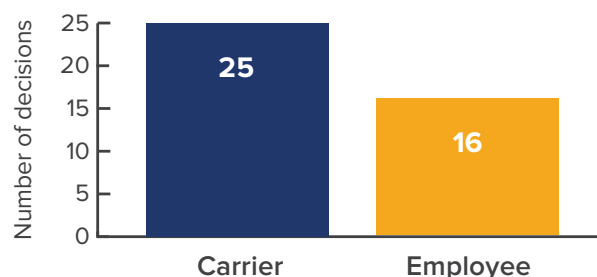
TOP THREE REASONS FOR DISPUTE



NUMBER OF DISPUTES BY TYPE OF PFL CLAIM



DECISIONS IN FAVOR OF



DECISION NOTES

- Use of an individual tax identification number (TIN) as opposed to a social security number (SSN) is not a valid basis for denial.
- A self-employed person who opts in for disability and PFL must be localized in NYS to be eligible for NYS PFL benefits.
- Nothing in the PFL law requires an employee to repay overpayment of benefits where there is no fraud and the carrier mistakenly approved and paid benefits.