eClaims EDI April Webinar

AGENDA

01 eClaims Recent News

02 Implementation Approach

03 High-level Changes in R3.1

04 Reference Document Highlight

05 Questions and Answers

eClaims Recent News

MaryBeth Goodsell

NEW YORK
STATE OF
OPPORTUNITY. | Workers'
Compensation
Board

eClaims Recent News

- R3.1 tables are now available
  - The R3.1 tables have been shared and discussed with the International Association of Industrial Accident Boards and Commissions (IAIABC) Claims Implementation Team. They are now available for all trading partners and can be accessed on the eClaims website.

EDI R3.1
Resources

NY Requirement Tables

Implementation Guide

NYS Workers' Compensation Board

eClaims Recent News

- The Workers' Compensation Board will host monthly webinars on the third Tuesday of every month from 2:00 p.m. – 3:00 p.m. EST.

- Monthly webinars will cover:

  - What is changing from R3.0 to R3.1

  - How these changes will affect you

  - What to expect in the coming months

Webinar details and registration: wcb.ny.gov/webinars
Questions: eclaims31@wcb.ny.gov

eClaims Recent News

- [eClaims Change Log](): Reference documents "Edit Matrix" and "SROI Data Element Requirements Table" have been updated. The updates are summarized on the eClaims change log under items #394-396 announcing the following changes:

  - **DN0059 (Manual Classification Codes)** – New codes added in accordance to NYCIRB's addition of new Manual Classification Codes.

  - **DN0056 (Initial Date Disability Began)** – Modified the Technical Condition to include DN0074 (Claim Type Code) of P (Indemnity with No Lost Time Beyond the Waiting Period). This would require Claim Administrators to send the Initial Date Disability Began anytime there is lost time, be it one day or more, on a SROI.

eClaims Recent News

- <u>eClaims Change Log</u>: Reference documents "Edit Matrix" and "SROI Data Element Requirements Table" have been updated. The updates are summarized on the eClaims change log under items #394-396 announcing the following changes:

  - **DN0192 (Benefit Payment Issue Date)** – Modified the Population Restriction 0192-044 to include the SROI-Sx. This would limit the Benefit Payment Issue Date from listing a future date of more than four days from the filing of the Suspension.

eClaims Recent News

- **eClaims Change Log**: The "Edit Matrix-Population Restriction Table" has been updated. The updates are summarized on the eClaims change log under items #398-400 announcing the following changes:

  - Per IAIABC notification on March 20, 2020, the Workers Compensation Insurance Organizations (WCIO) has added a new **Cause Code of 83 for Pandemic** and a new **Nature Code of 83 for COVID-19**. The new Injury Description Tables may be found on the WCIO website at wcio.org. New York has added these codes to their Claims EDI tables for FROI reporting effective March 25, 2020, for DN0035 (Nature of Injury) Code and DN0037 (Cause of Injury) Code. Note: It is expected that FROI-02s are filed if FROIs have already been filed with incorrect Cause or Nature codes since the NY Element Requirement Table lists both data elements severity rankings as "Y".

eClaims Recent News

■ eClaims Change Log: The "Edit Matrix-Population Restriction Table" has been updated. The updates are summarized on the eClaims change log under Items #398-400 announcing the following changes:

- Effective October 1, 2020, new **Population Restriction for DN0031 (Date of Injury)** will be applied with Error 064 Invalid Data Relationship – Population Restriction E) Date of Injury (DN0031) year must be on or after 2019 if Nature of Injury (DN0035) is COVID-19 (83) or Cause of Injury (DN0037) is Pandemic.

- Effective October 1, 2020, new **Population Restriction for DN0290 (Type of Loss)** will be applied with Error 064 Invalid Data Relationship – Population Restriction – Type of Loss (DN0290) must be Occupational Disease (02) if Nature of Injury (DN0035) is COVID-19 (83) or Cause of Injury (DN0037) is Pandemic (83).

eClaims Recent News

- [eClaims Change Log](#): The "Edit Matrix-Population Restriction Table" has been updated. The update is summarized on the eClaims R3.0 change log under item #401 announcing the following change:

  - **Type of Loss (DN0290) Error 064 Invalid Data Relationship** – must be Occupational Disease (02) if Nature of Injury (DN0035) is COVID-19 (83) or Cause of Injury (DN0037) is Pandemic (83) as previously announced under ID #400 on 3/26/2020 will not be implemented on 10/1/2020.

eClaims Recent News

- New FAQ #19 posted:

    - How do I reference a document on a SROI-CB or SROI-CA in compliance with 12 NYCRR 300.23(a) since these transactions do not allow a narrative field in IAIABC Claims EDI R3.0?

    - The Board has determined that a letter/correspondence can be filed on the same day as the filing of the SROI-CB or SROI-CA indicating therein the document ID number(s) and the date(s) of the supporting documentation (such as an IME-4) along with a summary of the specific findings within that/those document(s) that purportedly supports the reduction in the payment rate.

NYS Workers' Compensation Board

Review of Implementation Approach

Mike Hunter

NEW YORK STATE OF OPPORTUNITY. | Workers' Compensation Board

Implementation

- A two-phase approach
  - R3.1 Upgrade
    - Incorporated into current systems
    - Early adoption of the R3.1 standard
    - Anticipated March 2021 implementation
  - R3.1 Revision
    - Concurrent with BIS go-live (second half of 2022)
    - Smaller changes and adjustment to the R3.1 standard from early adoption experience

EDI Timeline: Q1 2020 – Q1 2021

Q1   Q2   Q3   Q4   Q1   Q2

◆ Publish to Trading Partners

▲ End-to-End File Processing Test

★ Finish

Phase I: eClaims R3.1 Upgrade

Trading Partner Webinars

IAIABC Tables Review

Trading Partner Onboarding

Test

Wave 1   Wave 2   Wave 3

Testing/Onboarding: Selected Trading Partners
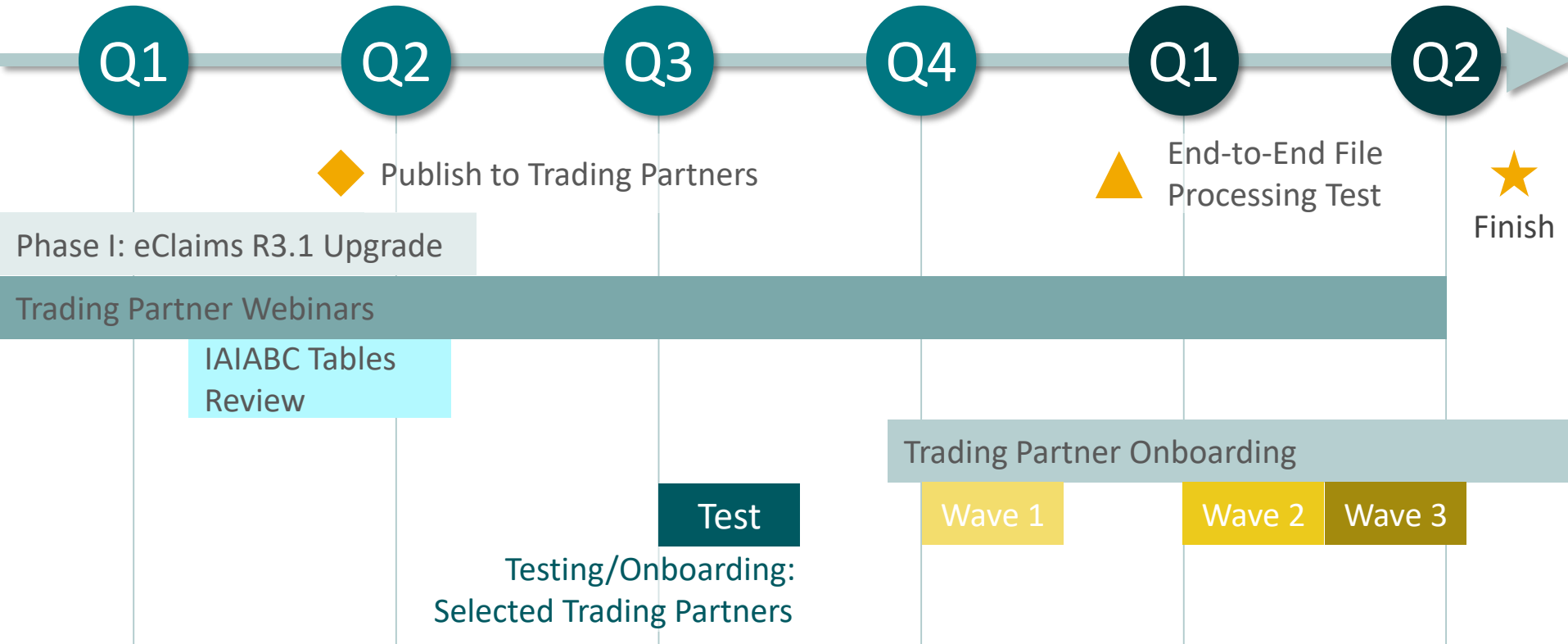
High-Level Changes in R3.1

Mike Hunter

New York State of Opportunity. | Workers' Compensation Board

Multiple Injury Sites Reportable on First Report of Injury (FROI)

■ Now a variable segment

- Multiple body parts can now be reported

- Improved reporting of injury sites to NYS

- DN0036 Part of Body Injured Code

- DN0421 Part of Body Injured Location Code

- DN0422 Part of Body Injured Fingers/Toes Location Code

02 Change Process

- Improved communication on how to change data
  - Know whether something is being added, updated or removed
- Better enforcement of when to change data
  - Effective dates
  - Payment information
  - Benefit adjustment/credit information

SROI-SA

- Board will be modifying §300.22(f)(3)

- Clarification to be provided in Event Table when a SROI-SA is due

New MTCs

- ### SROI-AC (Acquisition/Indemnity Ceased)

    - Can be used if the previous claim administrator never submitted SROI suspension

    - Typically in response to Acquisition Status Code (DN0410) returned in ACK file

- ### SROI Sync Up (SROI-SU)

    - To be filed when the Claim Administrator has identified missed/delayed transactions or other data issues and has a need to send the most current value for SROI data elements to replace all the missed/delayed information

    - Can only be filed if permission is granted

    - Board will inform Trading Partners of approval process to file a SROI-SU

New Events

- **SROI-RB for Net to Zero**
  - Will be used when taking credit for a Schedule Loss of Use (SLU)

- **SROI-02 for Overpayment**
  - DN0433 (Overpayment Amount – Current) added to R3.1 per New York's request
  - Can be reported during the life of the claim when claiming overpayment

Reduced Earnings

- SROI-RE was retired in version R3.1

- RE now reported in variable segments on multiple Maintenance Type Codes (MTCs)

- Improved reporting over the life of the claim

- Replaced "Reduced Earnings Week Number" with "Reduced Earnings Week Start Date / End Date"

- Added "Reduced Earnings Net Weekly Amount Due" by Claim Administrator

New DNs – Return to Work

- Better reporting of "in-out" occurrences, similar to a Form C-11*

  - Initial Return to Work (RTW) information still collected, some DNs moved/renamed

  - Additional latest RTW data:
    - Latest RTW type code
    - Latest RTW physical restrictions indicator
    - Latest RTW with the same employer indicator

*Employer's Report of Injured Employee's Change in Status or Return to Work

New DNs – Suspensions

- Improvement in reporting of S1, S2, S4, S5, S7, SD, SJ
  - Reporting of suspension type is through suspension reason codes
- Ability to correct Suspension Reason Code
- Longer narratives
  - Increased from 150 characters to up to 500 characters

New DNs – Scheduled Loss of Use

■ Permanent Impairment Body Part

- Still SROI DNs

- Multiple body parts can be reported

- Able to indicate body part location – left, right or bilateral

- Added fingers/toes location code

■ Allows reporting of percentage loss of use for multiple body parts

New DNs

- FROI-01

  - Communication of Cancel Reason is added

    - Duplicate/combined claim

    - Jurisdiction wrong/changed

    - Not required by jurisdiction

- Death Cases

  - Added Dependent Information (dependent's first name, last name and date of birth)

Reference Document Overview

MaryBeth Goodsell

NEW YORK STATE OF OPPORTUNITY. | Workers' Compensation Board

Reference Document Highlight

Chart of DNs Triggered on 02

Summary of Changes R3.0 to R3.1

Q&A

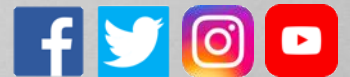New York STATE OF OPPORTUNITY. | Workers' Compensation Board

GET INVOLVED / STAY INFORMED

Visit the eClaims website at **wcb.ny.gov** for eClaims news, engagement opportunities and to register for email updates

For **R3.1** upgrade questions, email eClaims31@wcb.ny.gov

For **R3.0** questions, email eClaims@wcb.ny.gov

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Thank You

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