eClaims December Webinar

AGENDA

01 eClaims Recent News

02 eClaims Topics

03 Questions?

eClaims Recent News

eClaims Recent News

December 1, 2021

- eClaims FAQ Periodic Reports - "When is the periodic report due?" has been revised.

December 8, 2021

- The Claims EDI R3.1 Web Data Entry (WDE) job aid is now available. This resource can be used to help trading partners that are registered to use the WDE tool.

- The eClaims R3.1 Implementation Guide Forms Zip File and PDF naming conventions - Section 3.6.1 has been updated to match the current naming conventions of files that are returned to trading partners.

- The November webinar recording and slide deck is now available on the eClaims Presentation page.

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eClaims Recent News

December 9, 2021

- The Chart of DNs Triggered by 02 has been revised:
  - FROI
    - DN0005 (Jurisdiction Claim Number)
      - Update changed from K to H
    - DN0064 (Number of Days Worked Per Week)
      - Add and Update changed from K to H
  - SROI
    - DN0064 (Number of Days Worked Per Week)
      - Add and Update changed from K to H

eClaims Topics

R3.1 Date Reminders

■ Onboarding continues through Friday, January 7, 2022.

- Trading partners who use the Secure File Transfer Protocol (sFTP) flat file submission method must complete onboarding testing no later than January 7, 2022. Claims EDI R3.1 will be put in production on Monday, January 24, 2022, regardless of whether all trading partners have completed the onboarding process. Any trading partner who submits through sFTP flat file and has not successfully passed onboarding should use the eClaims Web Data Entry application to submit R3.1 production transactions, as this will eliminate the risk of rejected transactions.

- You will be held to the Ongoing Monitoring Requirements listed in <u>Section 3.9 of the EDI R3.1 Implementation Guide</u> and subject to penalties imposed by the Board.

EDI R3.1 eClaims Implementation Guide

3.8 Moving from Test Completion to Production Status

The length of the testing period depends on the submitter's transaction acceptance rate and data quality. Once the trading partner has met the data quality criteria as stated in the Test Plan, the Board will notify the trading partner by email that the trading partner has passed the tests and is approved for production Claims EDI reporting of workers' compensation FROI/SROI data with the Board on January 24, 2022.

All trading partners are expected to complete R3.1 testing and be ready to submit R3.1 production transactions on January 24, 2022. Any trading partner who submits through sFTP flat file and has not successfully passed sFTP testing by January 24, 2022, is strongly encouraged to utilize the eClaims Web Data Entry application to submit R3.1 production transactions, as this will eliminate the risk of rejected transactions.

While all trading partners will be placed into production for sFTP flat file and Web Data Entry on January 24, 2022, a testing environment will remain available for those sFTP filers who have not completed Test A, B, and C and wish to continue to test while in production for R3.1. Trading partners who wish to continue to submit test transactions should reach out to eClaims31@wcb.ny.gov.

3.8.1 Key Claims EDI R3.0 to R3.1 Cutover Dates

- Flat file submissions can be submitted until 6 p.m. ET on Thursday, January 20, 2022.
- Web Data Entry will be available until 5 p.m. ET on Friday, January 21, 2022.
- eCase will be available until 5 p.m. ET on Friday, January 21, 2022.
- Further information will be shared as available if any other online systems are impacted.

3.9 Ongoing Monitoring

During production, the Board will monitor data transmissions for completeness, validity, and accuracy. Trading partners may be sent quality control reports that measure their data quality. Trading partners are expected to meet or exceed a 90% accuracy rate for transaction acceptance. The Board will automatically monitor the quality of the data received during production from individual trading partners. The data quality is determined based upon all error types and the number of rejections over a specified period of time.

Trading partner profiles must be kept up to date. The Board must be notified of any changes. If the transmission mode or specifications are changed, re-testing some or all transaction types may be required.

3.10 Migration from Claims EDI R3.0 to R3.1

The test period is a transition time for trading partners. During the test period, claim administrators will be transmitting their R3.1 FROI/SROI test data files to the Board, while at the same time, still submitting R3.0 transactions. When the Board migrates to R3.1, the "Flip the Switch" strategy will be used to complete the process. As New York develops the final migration plans, the Board will communicate to trading partners any transition window when the Board cuts over to R3.1 submissions.

19

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R3.1 Date Reminders

- Claims EDI R3.0 flat file submissions can be submitted until 6 p.m. ET on Thursday, January 20, 2022.

- Web Data Entry will be available until 5 p.m. ET on Friday, January 21, 2022.

- eCase will be available until 5 p.m. ET on Friday, January 21, 2022.

- Claims EDI R3.1 will be live on Monday, January 24, 2022.

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Part of Body

- Population Restrictions
  - Must be greater than 0 on FROI for all except 01, AQ.

- Business Uses
  - eCase
    - FROI/SROI - Latest Values Tab
  - Medical Portal
    - Displayed in case search results for providers

Part of Body

- DN0036 (Part of Body Injured Code)

  - FROI
    - Remains the same as coded in R3.0.

  - Part of Body Injured Codes that require location codes:

13-Ear(s)	36-Finger(s) other than thumb	53-Knee
14-Eye(s)	37-Thumb	54-Lower Leg
30-Multiple Upper Extremities	38-Shoulder(s)	55-Ankle
31-Upper Arm	39-Wrist(s) and Hand(s)	56-Foot
32-Elbow	50-Multiple Lower Extremities	57-Toes
33-Lower Arm	51-Hip	58-Great Toe
34-Wrist	52-Upper Leg	60-Lungs
35-Hand		62-Buttocks

Part of Body

■ DN0036 (Part of Body Injured Code)

- Population Restrictions:

  A. Cannot delete the last instance of the Part Of Body Injured Code as it is mandatory as a part of the claim.

  B. If DN0420 (Number of Body Parts) is not 10, then DN0036 (Part of Body Injured Code) cannot be 10 (Multiple Head Injury), 20 (Multiple Neck Injury), 30 (Multiple Upper Extremities), 40 (Multiple Trunk), 50 (Multiple Lower Extremities), or 90 (Multiple Body Parts) since need to submit as many specific Part of Body Injured Codes as possible before using any of them.

  C. DN0036 (Part of Body Injured Code) cannot be duplicated in the transaction. Use "B" (Bilateral) in DN0421 except when the body part code is "36-Fingers" or "57-Toes."
     - DN0421 (Part of Body Injured Location Code) for reporting injuries in multiple locations for the same body part.

  D. DN0036 (Part of Body Injured Code) can be 65 (Insufficient Info to Properly Identify) only when DN0074 (Claim Type Code) is "N" (Notification of an Incident Only) on a case.

  E. DN0036 (Part of Body Injured Code) 99 (Whole Body) can only be sent if DN0057 (Employee Date of Death) is not null.

Part of Body

- DN0420 (Part of Body Number of Body Part Injured)

  - Population Restrictions:
    - If DN0002 (Maintenance Type Code) = 00, 04, AU, UR(G) or DN0002 (Maintenance Type Code) = 02 where a FROI-AQ was accepted in the past with DN0420 (Number of Part of Body Injured) > 0, then DN0420 (Number of Part of Body Injured) must not be 0.

- DN0421 (Part of Body Injured Location Code)

  - Added
    - B (Bilateral)
    - L (Left)
    - R (Right)

  - Population Restriction
    - DN0421-064 (Part of Body Injured Location Code) must be null unless DN0036 (Part of Body Injured Code) is one of the following: 13-Ear(s); 14-Eye(s); 30-Multiple Upper Extremities; 31-Upper Arm; 32-Elbow; 33-Lower Arm; 34-Wrist; 35-Hand; 36-Finger(s) other than thumb; 37-Thumb; 38-Shoulder(s); 39-Wrist(s) and Hand(s); 50-Multiple Lower Extremities; 51-Hip; 52-Upper Leg; 53-Knee; 54-Lower Leg; 55-Ankle; 56-Foot; 57-Toes; 58 Great Toe; 60-Lungs; 62-Buttocks.

Part of Body

- DN0422 (Part of Body Injured Fingers/Toes Location Code)

  - Added
    1. (Index Finger or 1st Toe)
    2. (Middle Finger or 2nd Toe)
    3. (Ring Finger or 3rd Toe)
    4. (Little Finger or [little] Toe)

  - Population Restriction
    A. DN0422-064 (Part of Body Injured Fingers/Toes Location Code) must be null unless DN0036 (Part of Body Injured Code) is 36-Finger(s) other than thumb and/or 57-Toes.
    B. DN0422 (Part of Body Injured Fingers/Toes Location Code) cannot be duplicated in the transaction for the same value of DN0036 (Part of Body Injured Code).
       – Example: Ring Finger for Finger(s) other than thumb should not be listed more than once in the transaction.

Web Data Entry (WDE) Resource

■ Web Data Entry (WDE) resource is available on the eClaims Implementation Guide – EDI R3.1 website.

■ Registered organizations or users may use the WDE when submitting First Report of Injury (FROI)/Subsequent Report of Injury (SROI) transactions.

■ Trading partners can use the WDE resource for more information on:

- Entering a transaction

- Errors (rejected transactions)

- FROI/SROI-02 Change transactions

- Accepted transactions

- Tips

- Timeouts

Questions?

NEW YORK
STATE OF
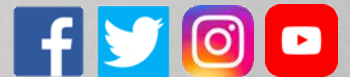OPPORTUNITY.

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GET INVOLVED/STAY INFORMED

Visit the eClaims webpage at **wcb.ny.gov** for eClaims news, engagement opportunities, and to register for email updates.

For **eClaims EDI R3.1** upgrade questions, email **eClaims31@wcb.ny.gov**.

For **eClaims EDI R3.0** questions, email **eClaims@wcb.ny.gov**.

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Thank You

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