What Providers Need to Know
AGENDA

1. Implementing the Expanded Provider Law
2. New York State Workers’ Compensation Fee Schedules
3. OnBoard / OnBoard: Limited Release
4. New York Workers’ Compensation Drug Formulary
5. New/Updated New York Medical Treatment Guidelines (MTGs)
6. Reducing paperwork for providers: transitioning to the CMS-1500 form
7. Resources
8. Questions
Implementing the Expanded Provider Law
Implementing the Expanded Provider Law

More provider types able to treat

- Licensed clinical social workers
- Nurse practitioners
- Acupuncturists
- Physician assistants
- Occupational therapists
- Physical therapists
Implementing the Expanded Provider Law

To apply, health care providers need to:

- Sign up to use the Board’s Medical Portal at wcb.ny.gov/medicalportal
- Complete the required training courses – training must be completed before the application can be submitted
- Fill out the New Provider Authorization Request online application and submit to the Board
- Physician assistants must have their Board-authorized supervising physician sign the Supervising Physician Affirmation form and attach the signed form to their application
New York State Workers’ Compensation Fee Schedules
NYS Workers’ Compensation Fee Schedules

Updates have been implemented on the following:

- Inpatient and Outpatient Fee Schedules
- Workers’ Compensation Enhanced Ambulatory Patient Group (EAPG) Fee Schedules
- Podiatry Fee Schedule
- Dental Fee Schedule
- Private Psychiatric Hospital Fee Schedule
- Durable Medical Goods Fee Schedule
- Fees paid for out-of-state care
Enhanced Reimbursement for Designated Providers

NYS Workers’ Compensation Medical Fee Schedule Ground Rules 17 & 18:

- Effort to increase the number of Board-authorized providers in the primary care medicine and behavioral health specialties
- Family Medicine, General Practice, Internal Medicine, Behavior Health
- Board established specific modifiers which provide a 20% reimbursement increase
- Included in the 2019 Medical Fee Schedule
- Using modifier 1D and 1B for Evaluation and Management services
- Only providers with designated Board-assigned rating codes
OnBoard and OnBoard: Limited Release
Register for Access

- Health care providers must use the Medical Portal to access OnBoard: Limited Release
- NY.gov user ID and password required
- Visit wcb.ny.gov/onboard/#resources for registration instructions specific to providers
Assign Delegates

Delegates can assist you by:

- Drafting prior authorization requests (PARs) to be reviewed and submitted by health care provider
- Drafting escalations to Level 2 Medication PARs to be reviewed and submitted by health care provider
- Drafting PAR escalations to Level 3 for Medical Director’s Office review
- Responding to insurer requests for information
- Drafting and submitting *Health Care Provider’s Request for Decision on Unpaid Medical Bills* (Form HP-1)
- Visit [wcb.ny.gov/onboard/#resources](http://wcb.ny.gov/onboard/#resources) to view a registration guide
More Information

Stay informed: wcb.ny.gov/onboard

- Walkthrough of registration process
- Video tutorials
- Recorded presentations
- Fact sheets
- FAQs

Questions: onboard@wcb.ny.gov
VASTLY IMPROVING THE INJURED WORKERS' EXPERIENCE

New York Workers’ Compensation Drug Formulary
New York Workers’ Compensation Drug Formulary

The following will coincide with the launch of OnBoard: Limited Release:

- The updated *Formulary* drug list
- New effective date for compliance with the *Formulary* for refills and renewals (previously delayed during the COVID-19 pandemic), to coincide with the launch of OnBoard: Limited Release
- Clarification that a medical marijuana PAR will no longer be submitted via the existing variance request process
- Drug Formulary Lookup Tool (available in the Medical Portal)
New / Updated New York Medical Treatment Guidelines (MTGs)
MTGs – Implementation Historical Timeline

- December 2010
  - New York Neck Injury
  - New York Back Injury
  - New York Shoulder Injury
  - New York Knee Injury

- March 2013
  - New York Carpal Tunnel Syndrome

- December 2014
  - New York Non-Acute Pain
New / Updated MTGs

In 2020, new MTGs were added for:
- New York Ankle and Foot Disorders
- New York Elbow Injuries
- New York Hand, Wrist & Forearm Injuries (including Carpal Tunnel Syndrome)
- New York Hip and Groin Disorders
- New York Occupational Interstitial Lung Disease
- New York Occupational/Work-Related Asthma
New / Updated MTGs

Updated MTGs announced on September 10, 2021

- New York Mid and Low Back Injury
- New York Neck Injury
- New York Knee Injury
- New York Shoulder Injury
- New York Non-Acute Pain

New MTGs announced on September 10, 2021

- New York Post-Traumatic Stress Disorder and Acute Stress Disorder
- New York Work-Related Depression and Depressive Disorders (formerly referred to as Major Depressive Disorder)
New / Updated MTGs

On October 13, 2021, the following MTGs were posted for public comment:

- New York Traumatic Brain Injury (TBI)
- New York Complex Regional Pain Syndrome (CRPS)
- New York Eye Disorders
New / Updated MTGs

- For full details, visit [wcb.ny.gov](http://wcb.ny.gov)
- Providers
- Resources
- Medical Treatment Guidelines

**WHAT'S NEW TO Medical Treatment Guidelines Program**

**August 25, 2021**

The Chair has adopted amendments to 12 NYCRR 324.2 to incorporate two new and updates to four existing Medical Treatment Guidelines (MTGs) by reference:

- New York Post-Traumatic Stress Disorder and Acute Stress Disorder
- New York Work-Related Depression and Depressive Disorders (formerly referred to as Major Depressive Disorder)
- New York Mid and Low Back Injury
- New York Neck Injury
- New York Knee Injury
- New York Shoulder Injury
- New York Non-Acute Pain

These MTGs are currently scheduled to become effective November 1, 2021.
Training

- Training now available
- Receive CME credits

Medical Treatment Guidelines Training

Overview

Since 2010, the Workers’ Compensation Board has developed training programs designed to meet the needs of the different stakeholders who participate in the WC system and use the Medical Treatment Guidelines (MTGs). The training has courses for the treatment of injuries and illnesses for the the updated Mid and Low Back, Neck, Shoulder, Knee and Non-Acute Pain MTGs, as well as training for the new Ankle and Foot Disorders, Elbow Injuries, Hand, Wrist and Forearm Injuries (including Carpal Tunnel Syndrome), Hip and Groin Disorders, Occupational Interstitial Lung Disease, Occupational/Work-Related Asthma, Post-Traumatic Stress Disorder and Acute Stress Disorder and Work-Related Depression and Depressive Disorders.

To maintain your knowledge base, we recommend that you take all the courses.

Available Courses

- **New** MTG Lookup Tool overview (8-minute recorded presentation). Learn how to use the Lookup Tool, accessed via the Medical Portal login, to search the Board’s adopted Medical Treatment Guidelines by condition, treatment or test to determine whether a particular condition/treatment combination is “Recommended,” “Not Recommended” or “Conditional.”
- Medical professionals
- Non-medical personnel such as insurance adjusters, medical provider office staff, attorneys and licensed representatives, etc.
VASTLY IMPROVING THE INJURED WORKERS' EXPERIENCE

Transitioning to the CMS-1500 form
Transitioning to the CMS-1500 Form

**PHASE 1**
- Voluntary Submission

**PHASE 2**
- Payers mandated to accept electronic medical bills and Explanation of Benefit/Explanation of Review (EOB/EOR) transmittal

**PHASE 3**
- Mandatory use of CMS-1500 form
  - Mandatory use of Notice of Treatment Issue/Disputed Bill (Form C-8.1B) and Notice to Health Care Provider and Injured Worker of a Carrier’s Refusal to Pay All (or a Portion of) a Medical Bill Due to Valuation Objection(s) (Form C-8.4) by providers and payer use of specific Claims Adjustment Reason Codes (CARCs)
Transitioning to the CMS-1500 Form

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CMS-1500 Medical Narrative Report Template and Requirements

Three mandatory elements to be included with most narratives:

- Patient’s work status
- Causal relationship of the injury to the patient’s work activities
- Temporary impairment percentage

Report template can be found at: wcb.ny.gov/CMS-1500/requirements.jsp
Providers must attach a narrative report with examination findings, including:

- The history of the injury/illness
- Any objective findings based on the clinical evaluation
- The diagnosis(es)/assessment of the patient
- Plan of care
CMS-1500 Medical Narrative Report Template and Requirements

The provider’s own medical narrative report is acceptable if it includes and prominently displays:

- Work status
- Causal relationship
- Temporary impairment percentage

For more information, visit wcb.ny.gov/CMS-1500 or email CMS1500@wcb.ny.gov
Making the Board Better for Providers

As we continue to work on implementing improvements for health care providers, we’re committed to:

- Increased communication
- Regular engagement
Follow the Board

@NYSWorkersComp
@NYSWCB
@NYSWorkersCompBoard
youtube.com/NewYorkStateWorkersCompensationBoard
wcb.ny.gov/notify
More Information

Contact the Medical Director’s Office

**HELPLINE:** (518) 486-3331

**EMAIL:** MedicalDirectorsOffice@wcb.ny.gov

**WEBSITE:** wcb.ny.gov  *(select ‘Provider Updates’ quick link on Provider page)*
Thank you

Questions?