

Handout 1: Sample of Unmatched IME-5s

Reason	Count of Cases In Sample	Percent of Sample	Percent Converted to Population (9%)
Cancelled	144	8.11%	0.73%
No-Show	41	2.31%	0.21%
No-Show/Rescheduled	57	3.21%	0.29%
Second No-Show	29	1.63%	0.15%
Rescheduled	988	55.63%	5.01%
Unknown	517	29.11%	2.61%
Total	1,776	100.00%	9.00%

The above 1,776 IME-5s are a sample of those that could not be matched to an IME-4, or another transaction that could explain the IME-5 such as no-show, cancellation, or rescheduling.