

Handout 2: High Volume Providers vs. Other Providers

Question	High Volume Provider					Other Provider				
	Yes		No		Total	Yes		No		Total
	Count	%	Count	%		Count	%	Count	%	
1: Did you attend an IME in August 2018?	55	94.8%	3	5.2%	58	45	93.8%	3	6.3%	48
2: Was the medical office in a convenient and accessible location within a reasonable distance from your residence?	39	67.2%	19	32.8%	58	34	72.3%	13	27.7%	47
3: Was the medical office clean?	53	93.0%	4	7.0%	57	44	93.6%	3	6.4%	47
5: Did the office staff and IME provider act in a professional manner?	49	86.0%	8	14.0%	57	40	85.1%	7	14.9%	47
6: Did you ask for anyone to accompany you in the examination (friend, family member, etc.)?	17	29.3%	41	70.7%	58	13	28.3%	33	71.7%	46
7: Was there an office assistant present during your examination?	23	39.7%	35	60.3%	58	20	42.6%	27	57.4%	47
8: Was the IME provider present for the entire examination (i.e., no portion of it conducted by an assistant)?	51	89.5%	6	10.5%	57	40	87.0%	6	13.0%	46
9: Did you complete a questionnaire documenting your injury/medical history?	47	82.5%	10	17.5%	57	39	86.7%	6	13.3%	45
10: During the IME, did the IME provider ask you about your medical history and current concerns?	45	77.6%	13	22.4%	58	35	77.8%	10	22.2%	45
11: Did the IME provider examine and/or perform tests on your injured body part(s)?	48	82.8%	10	17.2%	58	39	86.7%	6	13.3%	45
12: Did the IME provider perform tests on the opposite, non-injured body part(s)?	32	56.1%	25	43.9%	57	25	56.8%	19	43.2%	44
13: Did the IME provider use any testing instruments to examine your injured body part(s)?	38	66.7%	19	33.3%	57	22	51.2%	21	48.8%	43
14: Did the IME provider use any testing instruments on the opposite, non-injured body part(s)?	25	43.9%	32	56.1%	57	18	42.9%	24	57.1%	42
16: Did you receive a copy of the IME-4 report?	52	89.7%	6	10.3%	58	39	86.7%	6	13.3%	45
17: Do you believe that the IME-4 report submitted by the IME provider is a fair representation of your examination?	24	45.3%	29	54.7%	53	22	51.2%	21	48.8%	43
18: Did you video tape or record the IME?	2	3.4%	56	96.6%	58	1	2.3%	43	97.7%	44
19: Did the IME provider video tape or record the IME?	2	3.7%	52	96.3%	54	5	12.8%	34	87.2%	39
20: Were you advised in advance of the IME physician's intention to video tape or record?	1	33.3%	2	66.7%	3	2	33.3%	4	66.7%	6

Handout 2: Survey Responses - High vs. Low Volume Providers

Question	High Volume Provider							Low Volume Provider						
	< 15 minutes		16-30 minutes		> 30 minutes		Total	< 15 minutes		16-30 minutes		> 30 minutes		Total
	Count	%	Count	%	Count	%		Count	%	Count	%	Count	%	
4: Approximately how long did you wait at the office before you were seen by the IME provider?	23	39.7%	21	36.2%	14	24.1%	58	12	26.1%	18	39.1%	16	34.8%	46
15: Approximately how long did the examination take?	29	51.8%	21	37.5%	6	10.7%	56	22	50.0%	14	31.8%	8	18.2%	44