

Handout 1: All Survey Responses

Question	Yes		No		No Response		Total
	Count	%	Count	%	Count	%	
1: Did you attend an IME in August 2018?	100	91.7%	6	5.5%	3	2.8%	109
2: Was the medical office in a convenient and accessible location within a reasonable distance from your residence?	73	67.0%	32	29.4%	4	3.7%	109
3: Was the medical office clean?	97	89.0%	7	6.4%	5	4.6%	109
5: Did the office staff and IME provider act in a professional manner?	89	81.7%	15	13.8%	5	4.6%	109
6: Did you ask for anyone to accompany you in the examination (friend, family member, etc.)?	30	27.5%	74	67.9%	5	4.6%	109
7: Was there an office assistant present during your examination?	43	39.4%	62	56.9%	4	3.7%	109
8: Was the IME provider present for the entire examination (i.e., no portion of it conducted by an assistant)?	91	83.5%	12	11.0%	6	5.5%	109
9: Did you complete a questionnaire documenting your injury/medical history?	86	78.9%	16	14.7%	7	6.4%	109
10: During the IME, did the IME provider ask you about your medical history and current concerns?	80	73.4%	23	21.1%	6	5.5%	109
11: Did the IME provider examine and/or perform tests on your injured body part(s)?	87	79.8%	16	14.7%	6	5.5%	109
12: Did the IME provider perform tests on the opposite, non-injured body part(s)?	57	52.3%	44	40.4%	8	7.3%	109
13: Did the IME provider use any testing instruments to examine your injured body part(s)?	60	55.0%	40	36.7%	9	8.3%	109
14: Did the IME provider use any testing instruments on the opposite, non-injured body part(s)?	43	39.4%	56	51.4%	10	9.2%	109
16: Did you receive a copy of the IME-4 report?	91	83.5%	12	11.0%	6	5.5%	109
17: Do you believe that the IME-4 report submitted by the IME provider is a fair representation of your examination?	46	42.2%	50	45.9%	13	11.9%	109
18: Did you video tape or record the IME?	3	2.8%	99	90.8%	7	6.4%	109
19: Did the IME provider video tape or record the IME?	7	6.4%	86	78.9%	16	14.7%	109
20: Were you advised in advance of the IME physician's intention to video tape or record?	3	2.8%	6	5.5%	100	91.7%	109

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Question	< 15 minutes		16-30 minutes		> 30 minutes		No Response		Total
	Count	%	Count	%	Count	%	Count	%	
4: Approximately how long did you wait at the office before you were seen by the IME provider?	35	32.1%	39	35.8%	30	27.5%	5	4.6%	109
15: Approximately how long did the examination take?	51	46.8%	35	32.1%	14	12.8%	9	8.3%	109