eClaims September Webinar
AGENDA

01 eClaims Recent News

02 eClaims Topics

03 Web Data Entry Demo

04 Questions?
eClaims Recent News
The following updates have published:

- The R3.1 Transaction Reports have been added to the eClaims homepage. Claim administrators should review these reports in preparation for the R3.1 implementation.
- The NYS R3.1 MTC Filing Instructions have been updated.
- The Summary of Changes 3.0 to 3.1 document has been moved to the new EDI R3.1 Archive page. All future updates will be available in the NYS eClaims EDI R3.1 Change Log (MS Excel).
- The August webinar slide deck is now available on the eClaims Presentation page. The Agenda for August's webinar included:
  - eClaims Recent News
  - Claims EDI R3.0 Updates and Reminders
  - Claims EDI R3.1 Change Log Updates
eClaims Recent News

August 27, 2021

The [NYS R3.1 Edit Matrix](#) and [Claims EDI R3.1 Change Log](#) has been updated and posted on the [NY Requirement Tables - EDI R3.1](#) page. The updates are summarized on the Claims EDI R3.1 Change Log under items #236-243, and include updates to the following documents:

- NYS eClaims EDI R3.1 Change Log
- NYS R3.1 Element Requirements
- NYS R3.1 Edit Matrix
eClaims Recent News

September 2, 2021

The following updates have published:

- NYS R3.1 DN Reporting Specifics have been updated to include:
  - Removed reference to Reduced Benefit Amount Code value Z (Net to Zero)
  - Updated the second worksheet (Full Denial Reason Code Mapping) Row 2 to match R3.1 FAQ #14
eClaims Topics
R3.1 Transaction Reports

- Sample R3.1 Transaction Reports are now available on the eClaims website.

- These reports must be mailed to the injured worker and the injured worker’s representative, pursuant to 12 NYCRR §300.22, within one business day of electronic filing with the Board.

- The date such notice is actually mailed or otherwise transmitted shall be the date of transmittal, regardless of when received by the intended recipient.

- Section 110 of the Workers’ Compensation Law provides that a copy of the employer’s report of injury be provided upon request to the injured worker.
Reminder: Upcoming R3.1 Testing

- The Board will conduct Claims EDI R3.1 testing with trading partners from October 12, 2021, to January 7, 2022.

- It is recommended that trading partners become familiar with the IAIABC Claims EDI R3.1 standard.

- It is also highly recommended that trading partners attend at least one training held by the IAIABC. Information about these trainings can be found on the IAIABC EDI training site.

- Trading partners are encouraged to begin testing as soon as possible after the October 12th start date.
Test Plan for Flat Filers

Section 3.7 of the Implementation Guide includes updated test plan information for flat filers.

Required tests include:
- **Test A**: Single Data File (FROIs only)
- **Test B**: Two Data Files (FROIs and SROIs)
- **Test C**: Single Data File (SROIs only)
- **Test D**: One or Two Data Files (FROIs and/or SROIs as needed)

During the testing period, the submitter uploads the test data file as specified to the Board’s sFTP server.

Once the file is uploaded to the sFTP server, the submitter must notify the Board Testing Coordinator (eClaims-Support@wcb.ny.gov) that the file has been uploaded.
Test Plan for Flat Filers

- In response to the submitter’s email notification, the Board will process the test file and generate an acknowledgement file on the sFTP server for the submitter to download.

- An acknowledgement to a test file contains a “T” in the Test/Production Indicator in the Header Record. After the Board returns the results of each test, the submitter should submit their next test file within three business days.
Web Data Entry Testing

- Existing Claims EDI R3.0 Web Data Entry Trading Partners:
  - Organizations that have already been approved to submit through the eClaims Web Data Entry application in Claims EDI R3.0 will be provided the opportunity to access a separate Claims EDI R3.1 test environment.
  - This will allow users to gain experience and note any changes to the Web Data Entry application for Claims EDI R3.1.

EDI R3.1 eClaims Implementation Guide

3.11 Use of Vendors

As part of the Board’s eClaims migration, it will authorize experienced Claims EDI R3.1 vendors to submit claims data to the Board following satisfactory completion of testing with the Board.

The list below includes known vendors offering a Claims EDI R3.1 related product and/or service for submitting claims data electronically. This list is in alphabetical order and does not represent an endorsement by the Board of any vendor listed, or a recommendation of one vendor over another. The Board does not warrant or represent that this information is current, complete, or accurate. The Board assumes no responsibility for any errors in the information provided, nor assumes any liability for any damages incurred as a consequence, directly or indirectly, of the use and application of this information, and shall be held harmless against all claims, suits, judgments and/or damages resulting from the disclosure of any of this information, including all costs and fees.

NOTE: If you are a vendor with Claims EDI R3.1 experience and would like to have your company added or removed, please contact eClaims31@wcb.ny.gov.

- Actec Systems, Inc. (www.actec.com)
- Aera EDI Group (www.aerediagroup.com)
- Bizris Performance Solutions, Inc. (www.bizris.com)
- HealthTech, Inc. (www.healthtech.com)
- Insurance Services Office (www.iso.com)
- Mitchell Workers’ Compensation Solutions (www.mitchell.com)
- Riskonnect (http://www.riskonnect.com)

Additional information regarding the use of data vendors may be obtained from the IANARC.

3.12 eClaims Web Data Entry Testing and Instructions

The eClaims Web Data Entry application is primarily for low-volume filers, but it is not limited solely to that group.

Existing R3.0 Web Data Entry Trading Partners

Organizations that have already been approved to submit through Web Data Entry in Claims EDI R3.0 will be provided the opportunity to access a separate Claims EDI R3.1 test environment. This will allow users to gain experience and note any changes to the Web Data Entry application for Claims EDI R3.1. There is no formal testing requirement and use of the test environment is optional. All existing organizations will have production access to the Claims EDI R3.1 Web Data Entry application effective January 24, 2022, regardless of whether they utilize the R3.1 test environment.

New Trading Partners

New trading partners must participate in a formal testing process. The formal testing process includes a test plan made up of entering data into the eClaims Web Data Entry application. All submitters must complete all mandatory tests described in this section to be approved to submit production data files. Completion of these tests ensures that the submitter understands a minimum of five scenarios per TROWS/RDR type and is capable of handling a representative sample of MTOS. Each new trading partner is expected to submit no more than 50 total transactions.
Web Data Entry Demo
Questions?
GET INVOLVED/STAY INFORMED

Visit the eClaims webpage at wcb.ny.gov for eClaims news, engagement opportunities, and to register for email updates.

For eClaims EDI R3.1 upgrade questions, email eClaims31@wcb.ny.gov.

For eClaims EDI R3.0 questions, email eClaims@wcb.ny.gov.

Follow the Board on Social Media:
Thank You