

Instructions for Apple users

Running eCase without the Java Plug-in

The most recent upgrade to Apple's MAC OS no longer supports the Java plug-in. This affects the Safari, Chrome, and Mozilla Firefox browsers running on Apple devices. There is a workaround to run eCase without the Java plug-in. Instructions for each browser are provided below, starting with **Safari**.

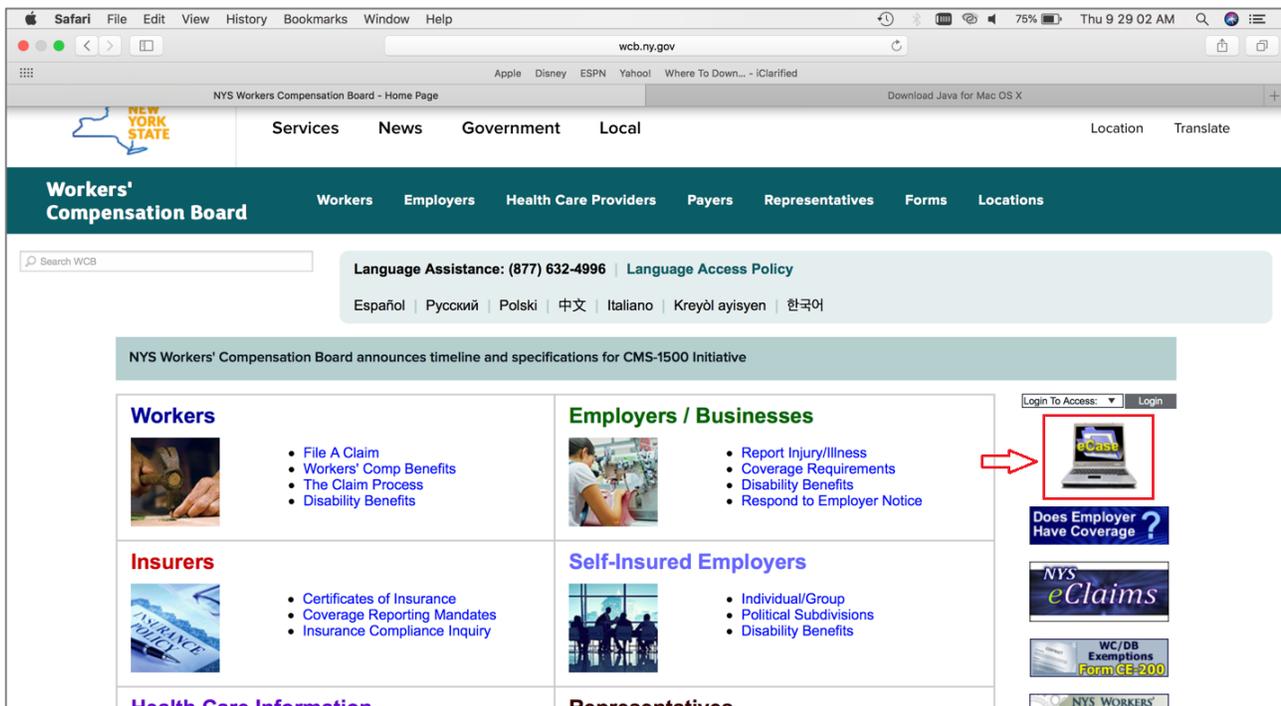
For **Chrome**, skip to page 6.

For **Mozilla Firefox**, skip to page 10.

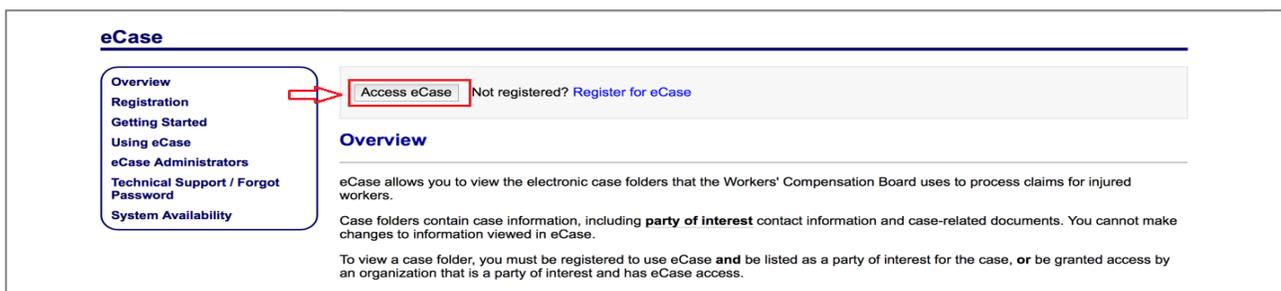
Safari

To run eCase without the Java plug-in, do the following:

1. Go to the Board's website at www.wcb.ny.gov. On the right side of the home page, select the **eCase** icon.



2. On the eCase page, select the **Access eCase** button.



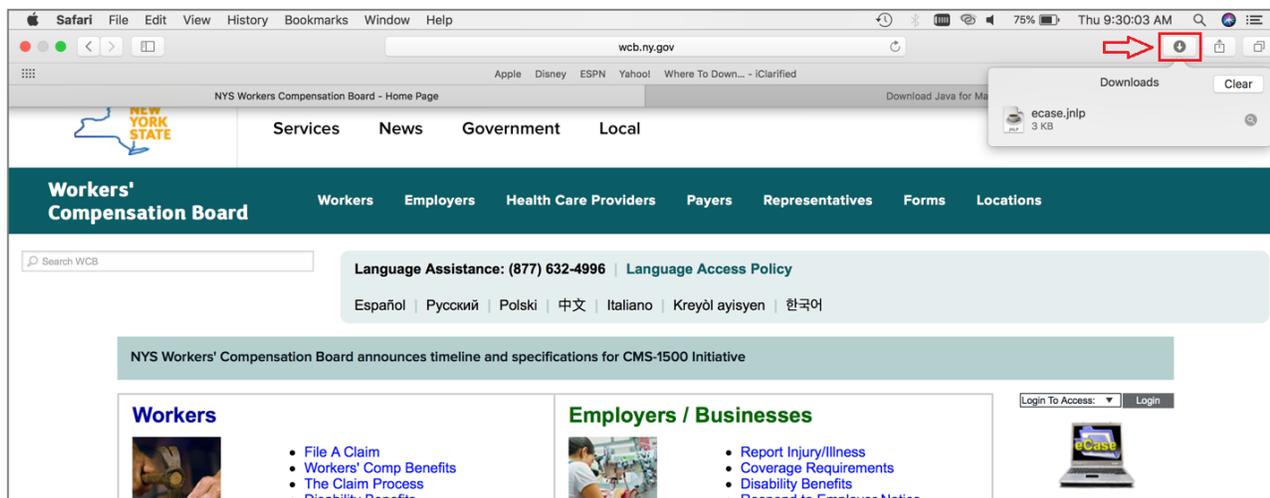
- The NY.gov ID sign-in page displays on your screen. Enter your NY.gov ID **username** and **password**, and then select the **Sign In** button.



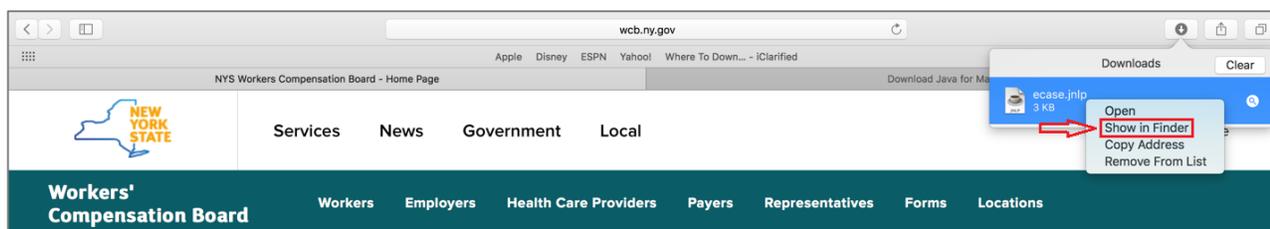
- You are returned to the eCase – Electronic Case Folder page of the Board’s website. The message outlined in red provides instructions for running eCase without the Java plug-in. The next steps walk through the instructions. Select the **eCase** icon above the message.



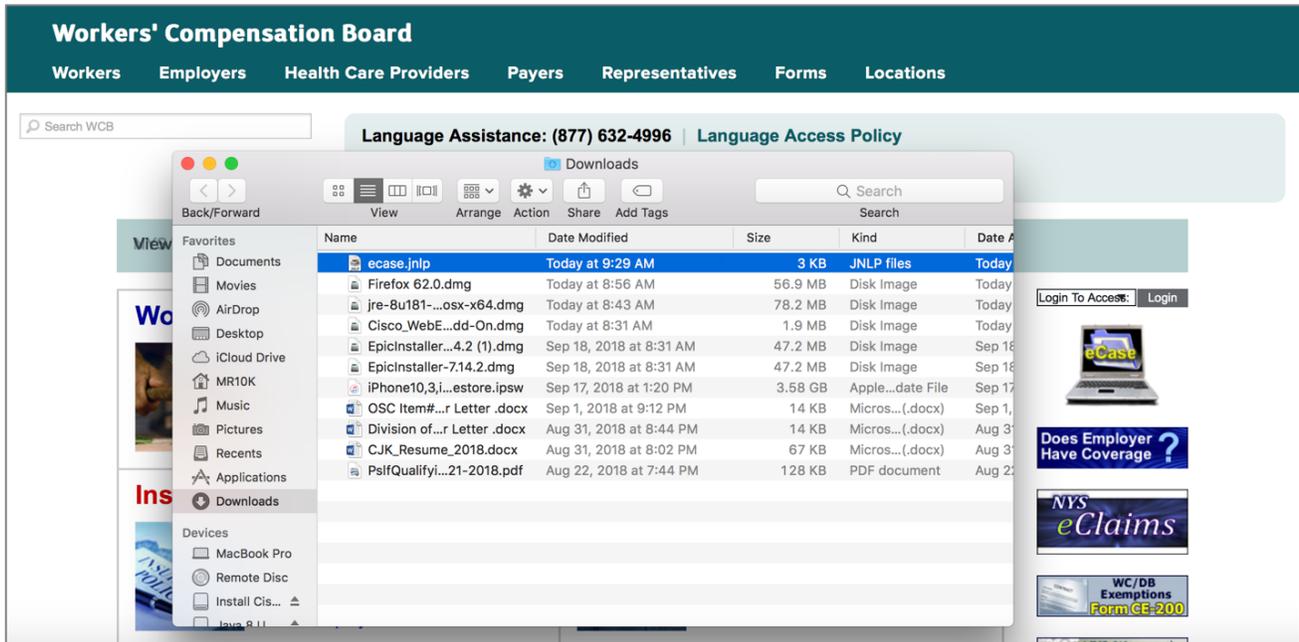
- At the top right side of your Safari browser window, select the **drop-down** arrow icon to see the available files to download. You should see the **ecase.jnlp** file.



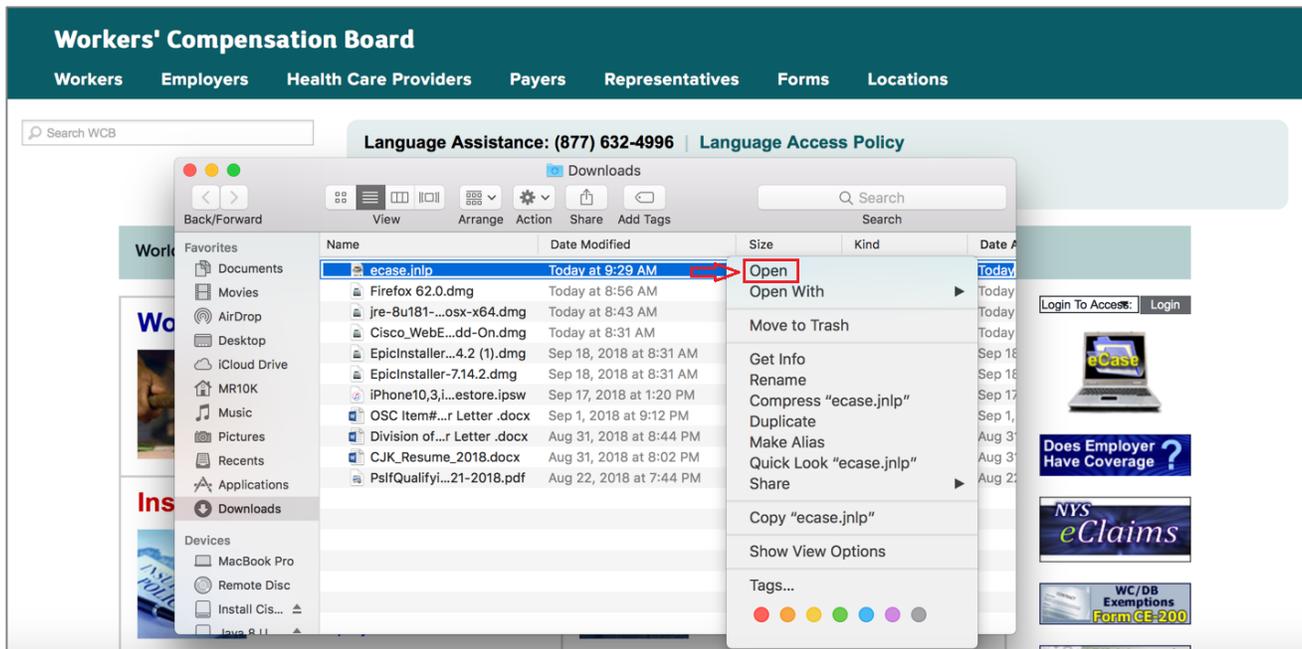
- Using the right mouse button, click on **ecase.jnlp** to display the popup menu. Select **Show in Finder**. If using the touch pad and not a mouse, a right mouse button click is done by holding down the **Ctrl** key and then clicking on the touch pad.



7. The Apple Finder opens, and the Downloads dialog box displays on the screen.

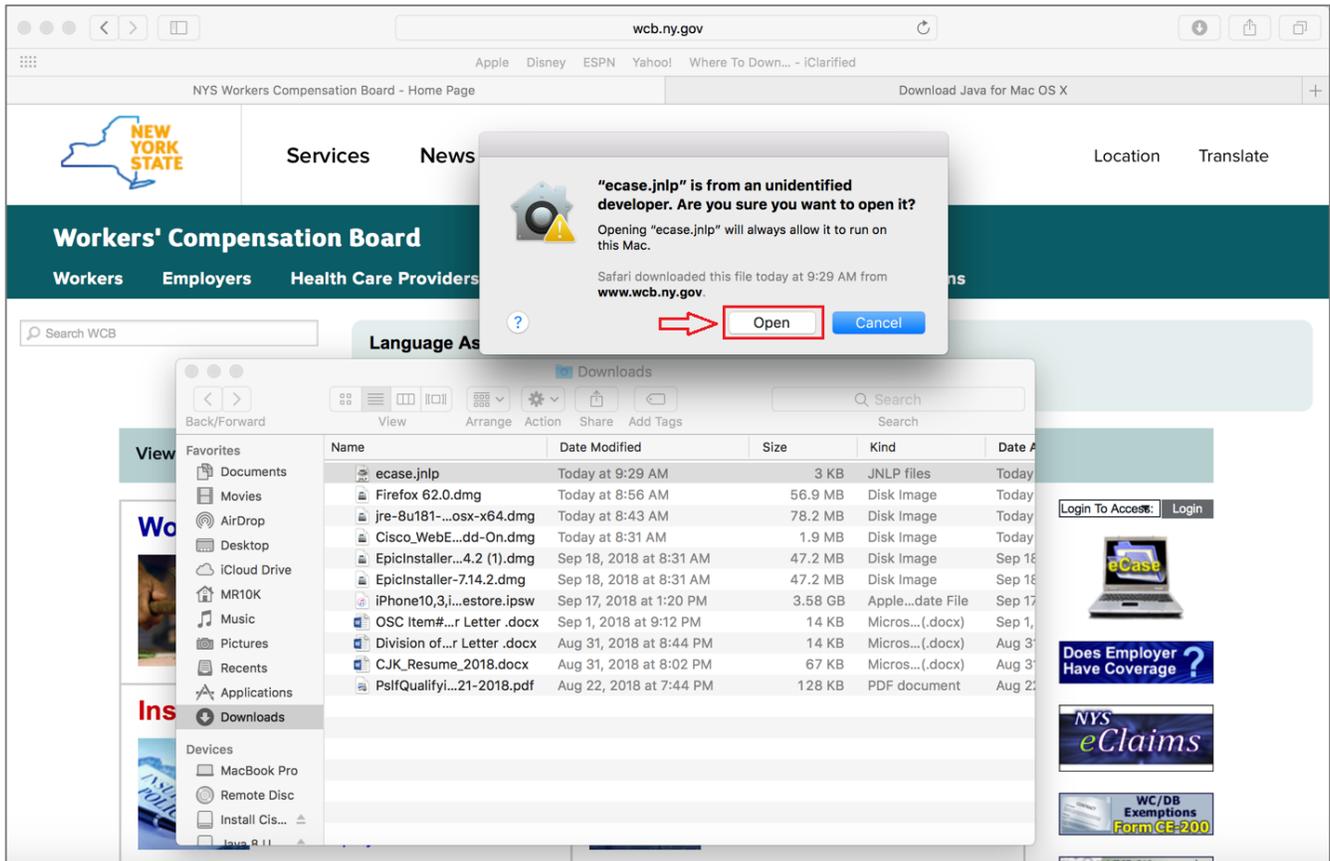


8. Using the right mouse button, click on **ecase.jnlp** to display the popup menu. Select **Open**. If using the touch pad and not a mouse, a right mouse button click is done by holding down the **Ctrl** key and then clicking on the touch pad.

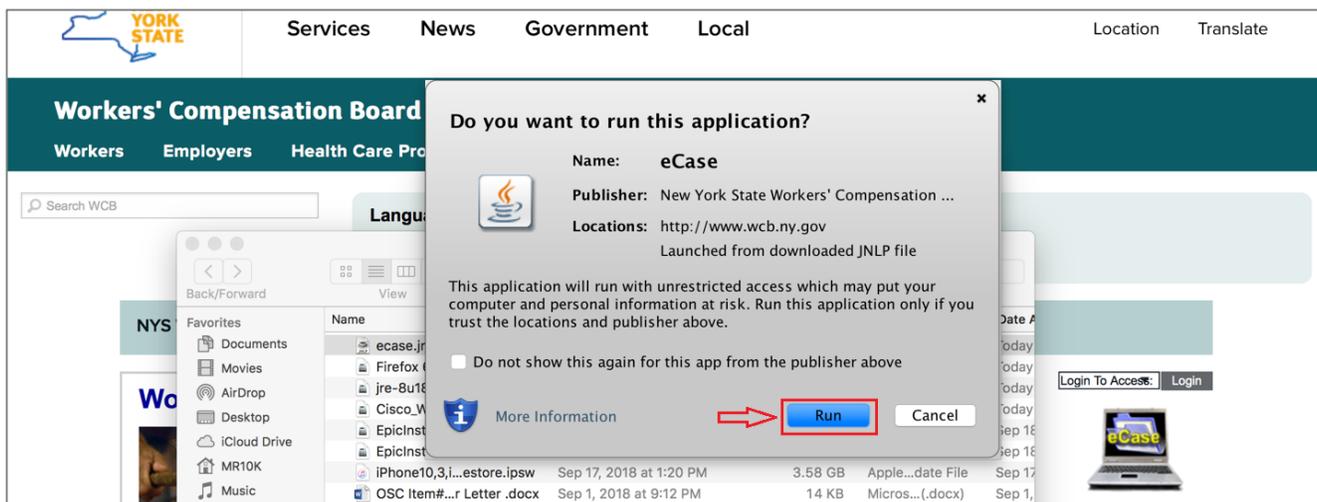


9. The following message displays on your screen: *"ecase.jnlp" is from an unidentified developer. Are you sure you want to open it?* Are you sure you want to open it?

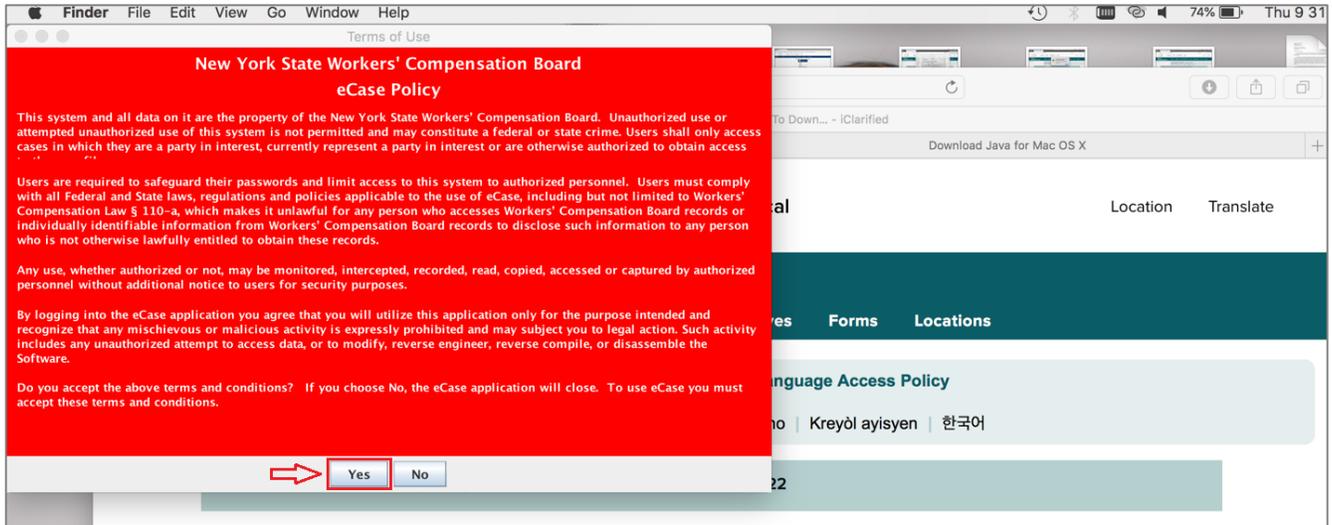
Select **Open**.



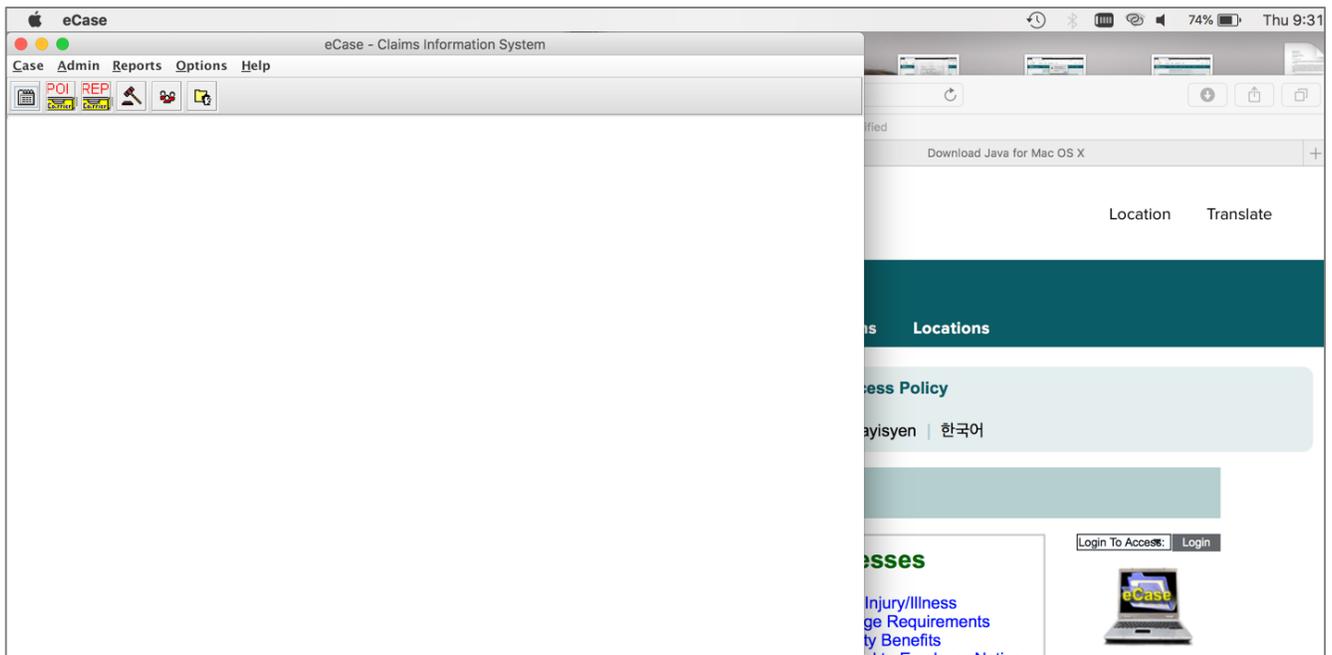
10. A message displays on your screen asking you if you want to run eCase. Select **Run**.



11. The eCase Terms of Use dialog box displays on the screen. Select **Yes**.



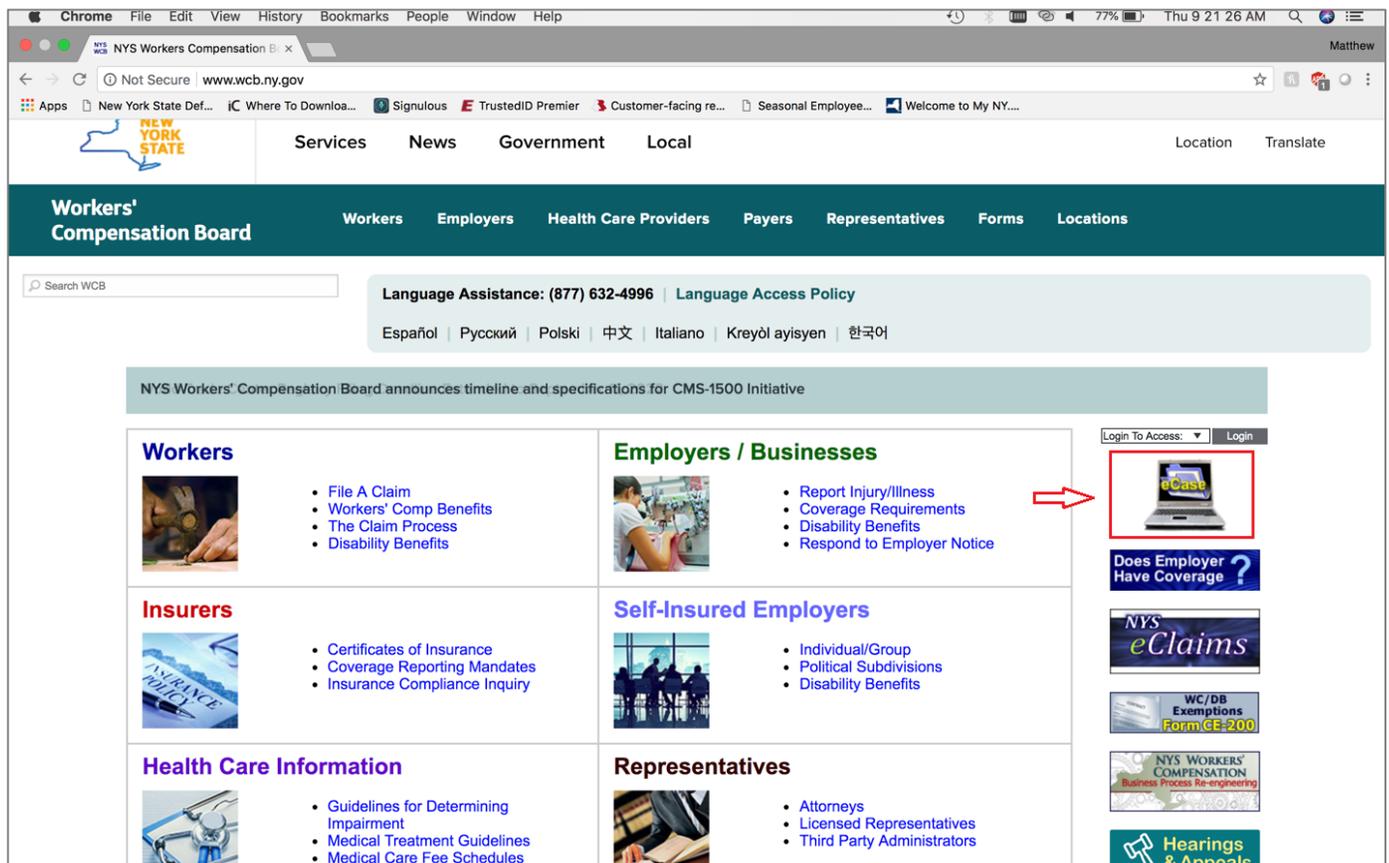
Once you agree to the Terms of Use, the eCase application window will display on your screen. You can now use eCase.



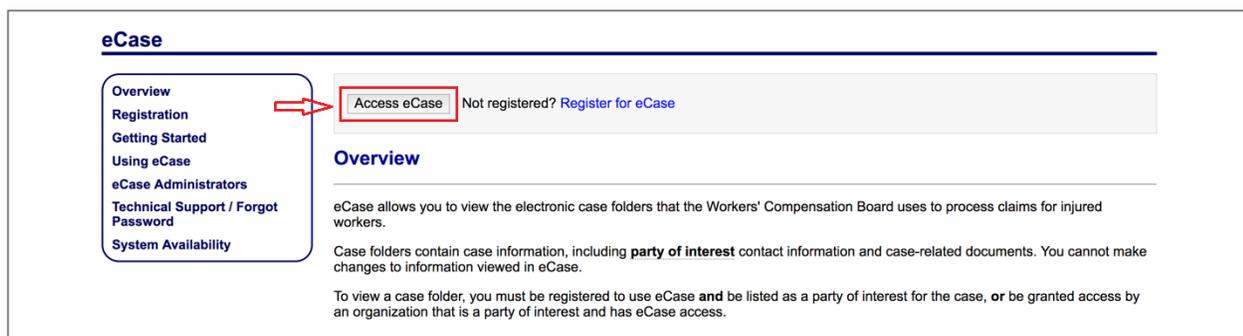
Chrome

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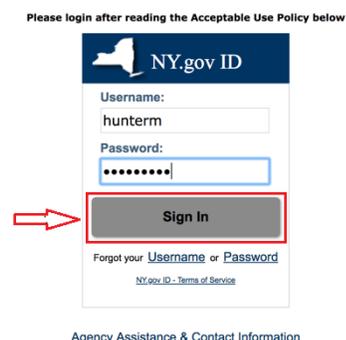
1. Go to the Board's website at www.wcb.ny.gov. On the right side of the home page, select the **eCase** icon.



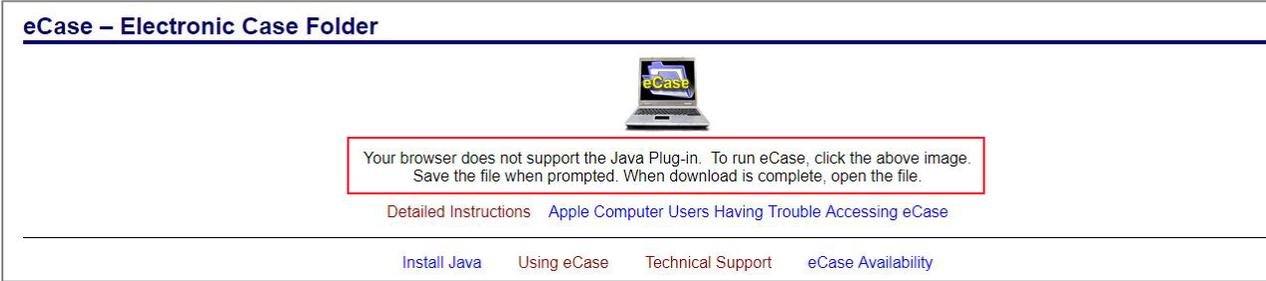
2. On the eCase page, select the **Access eCase** button.



3. The NY.gov ID sign-in page displays on your screen. Enter your NY.gov ID **username** and **password**, and then select the **Sign In** button.

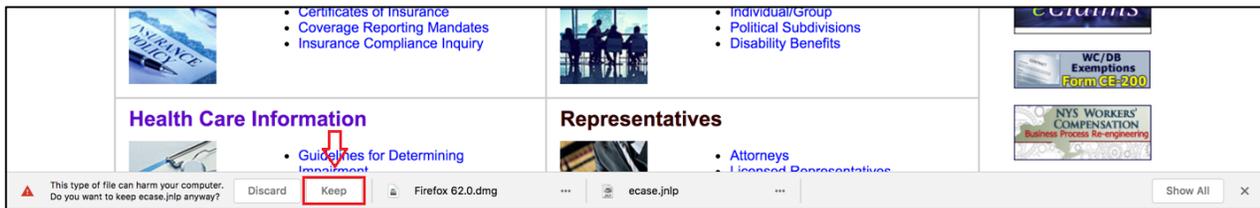


- You are returned to the eCase – Electronic Case Folder page of the Board’s website. The message outlined in red provides instructions for running eCase without the Java plug-in. The next steps walk through the instructions. Select the eCase icon above the message.



- At the bottom of the page, the following warning message displays: *This type of file can harm your computer. Do you want to keep ecase.jnlp anyway?*

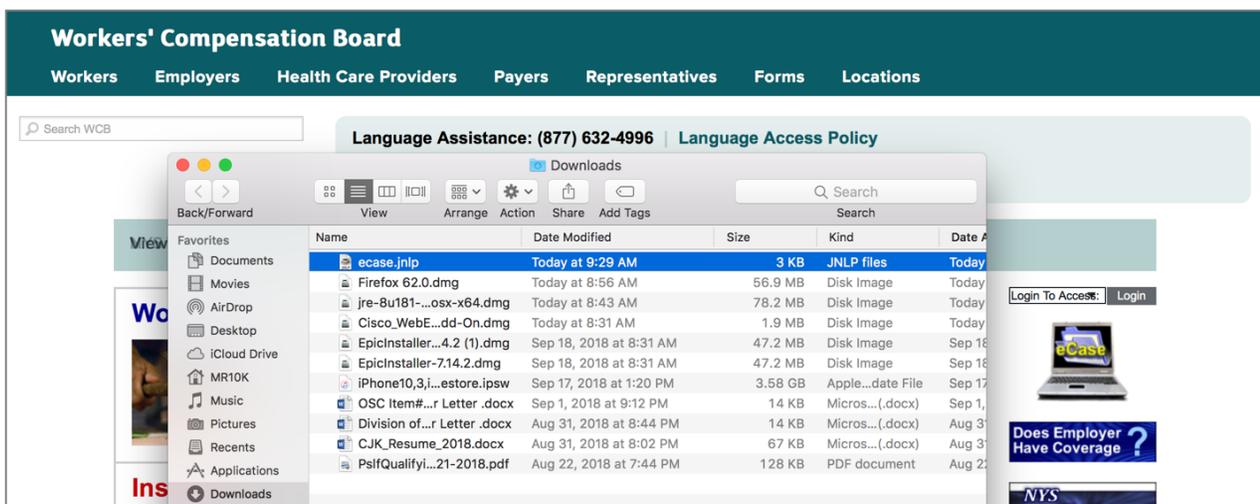
Select the **Keep** button.



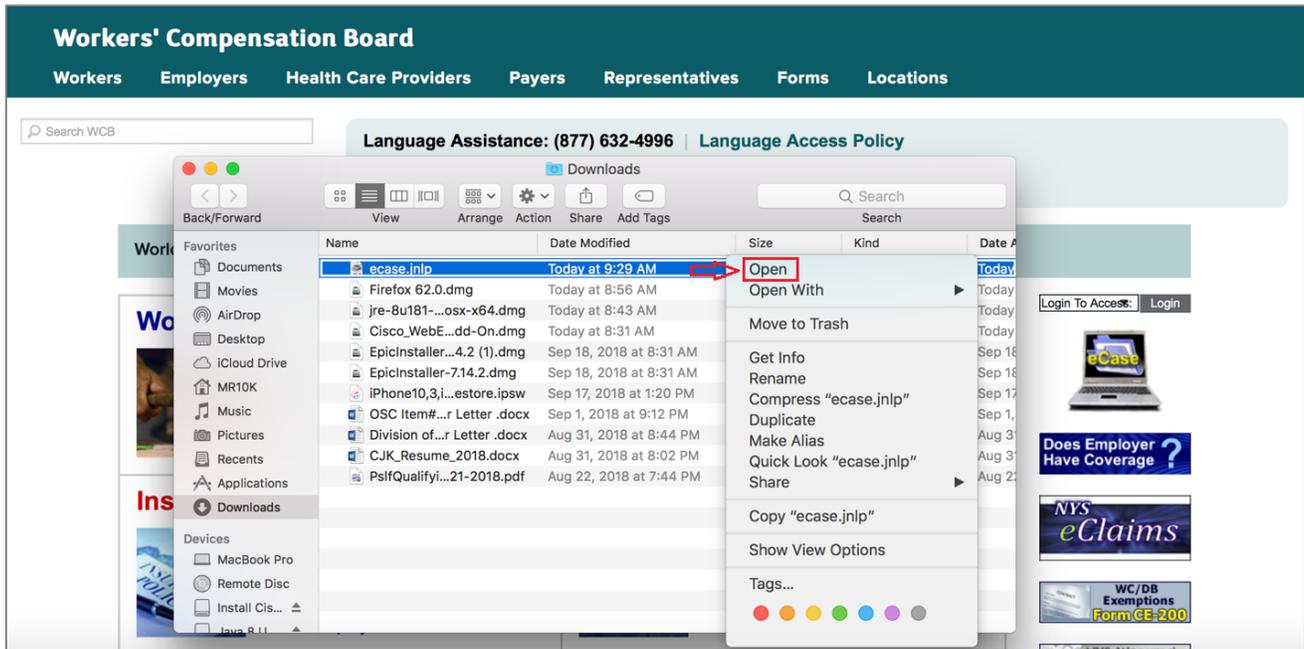
- Using the right mouse button, click on the ellipse icon (. . .) to the right of ecase.jnlp to display the popup menu. Select **Show in Finder**. If using the touch pad and not a mouse, a right mouse button click is done by holding down the **Ctrl** key and then clicking on the touch pad.



- The Apple Finder opens, and the Downloads dialog box displays on the screen.

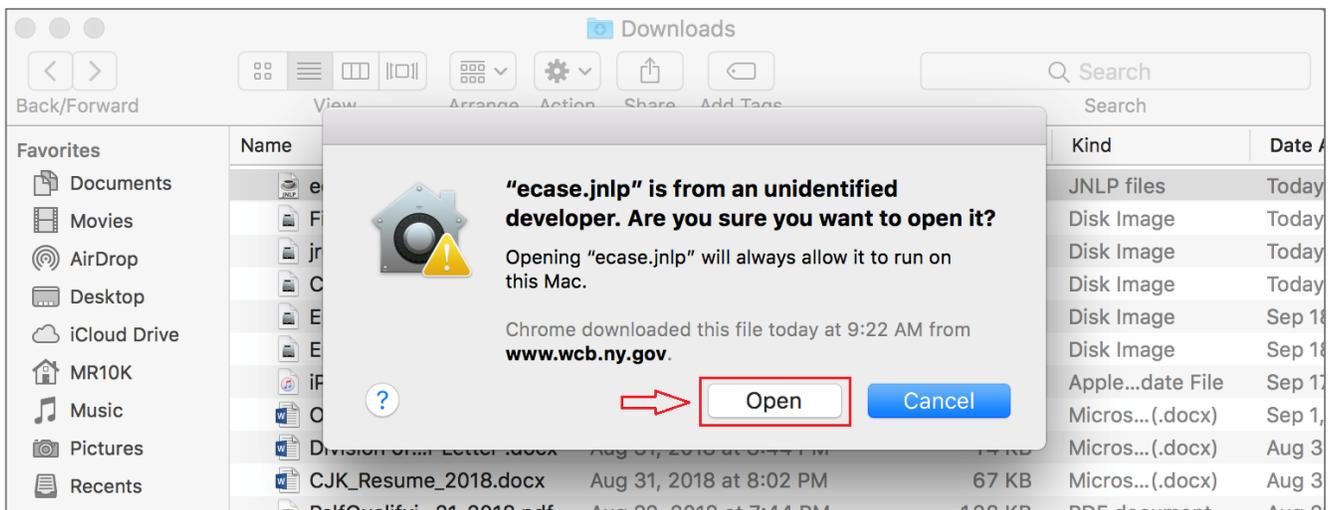


8. Using the right mouse button, click on **ecase.jnlp** to display the popup menu. Select **Open**. If using the touch pad and not a mouse, a right mouse button click is done by holding down the **Ctrl** key and then clicking on the touch pad.

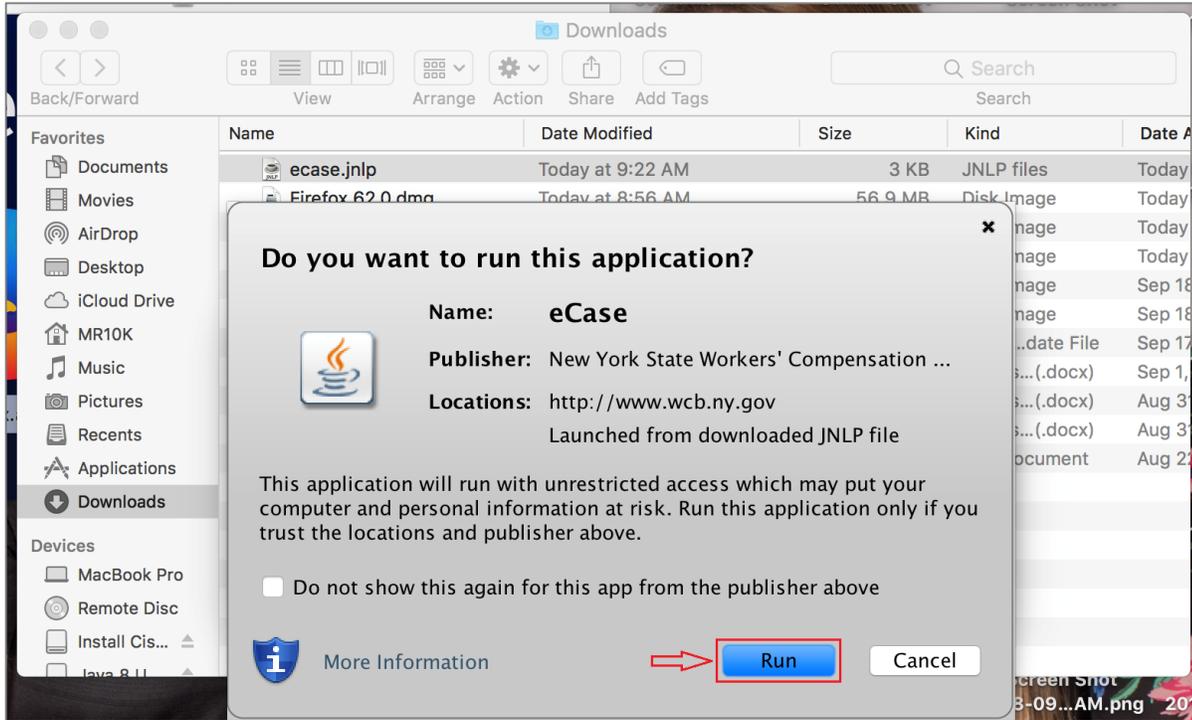


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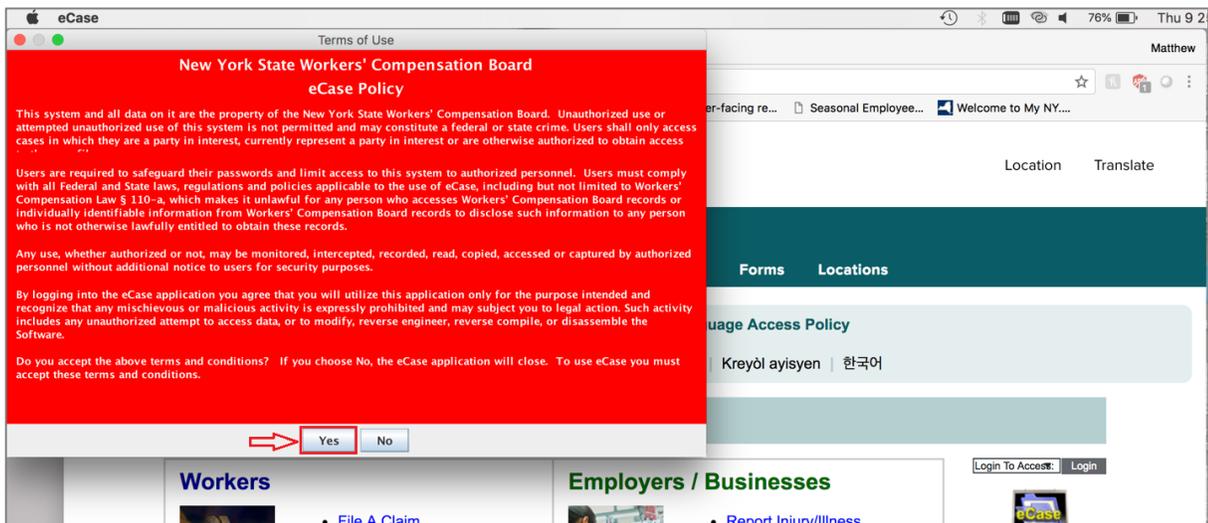
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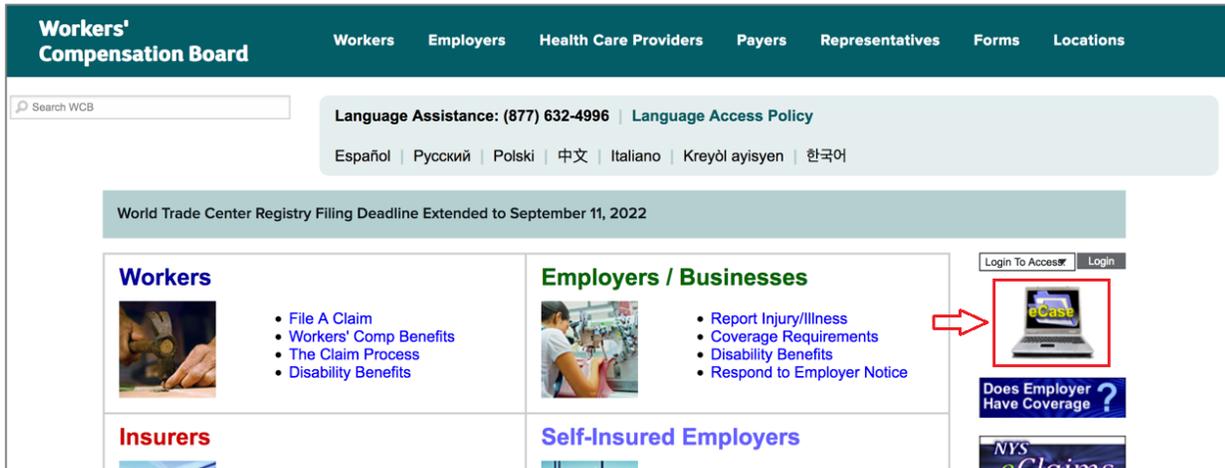
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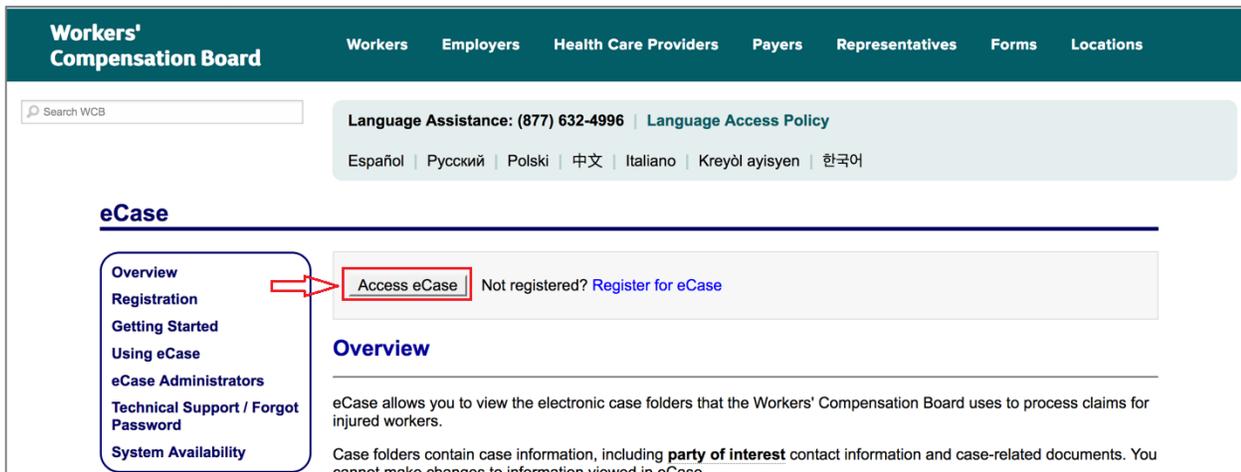
Mozilla Firefox

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Please login after reading the Acceptable Use Policy below

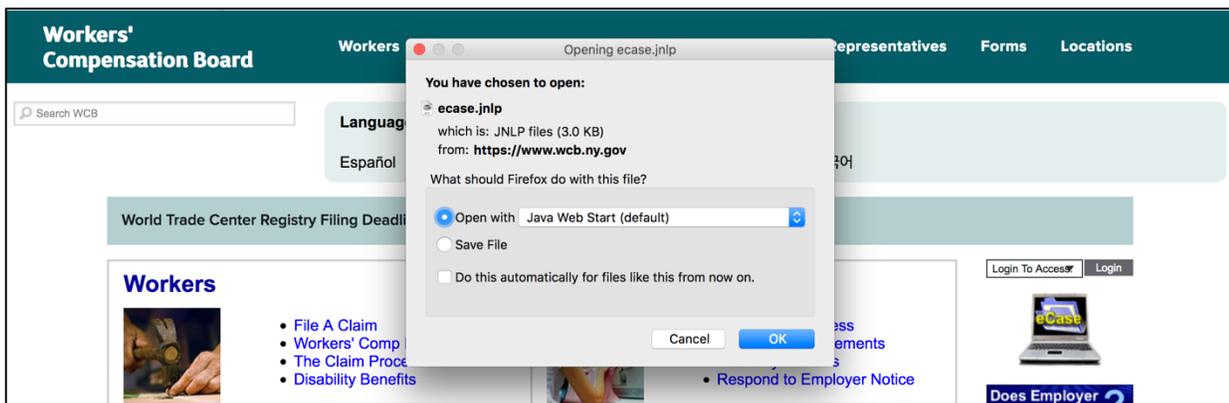
The screenshot shows the NY.gov ID sign-in page. The form includes a 'Username' field with the value 'hunterm', a 'Password' field with masked characters, and a 'Sign In' button. Below the form, there is a link for 'Forgot your Username or Password' and a link for 'NY.gov ID - Terms of Service'.

[Agency Assistance & Contact Information](#)

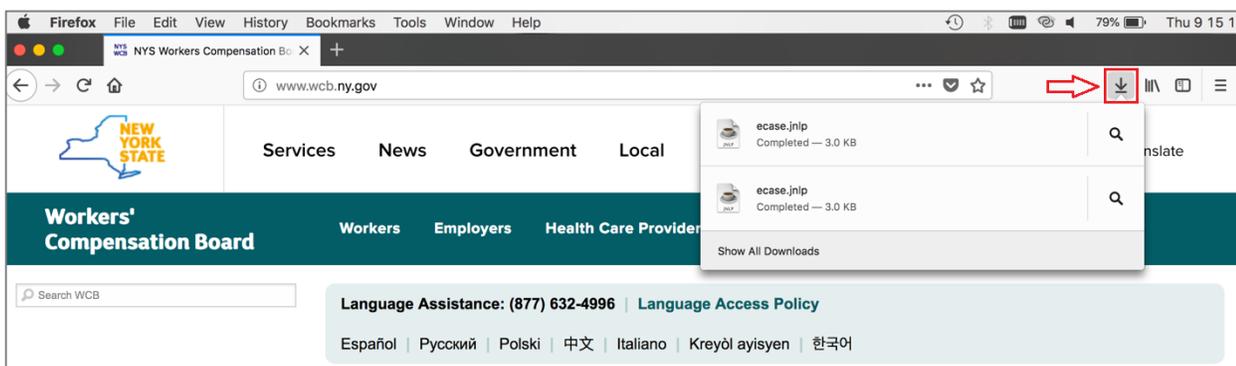
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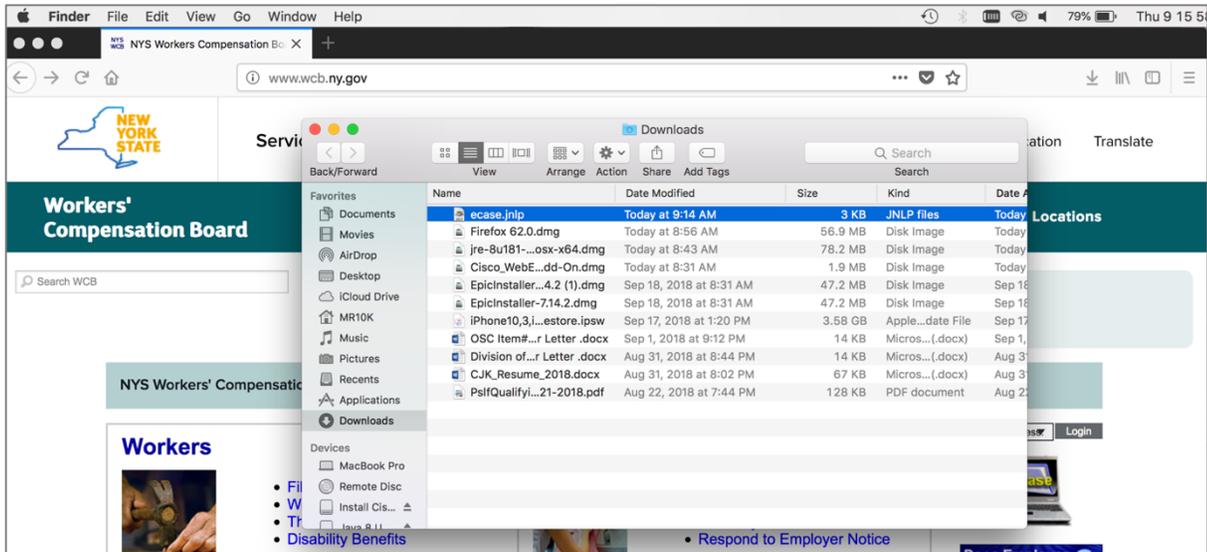
5. The Opening ecase.jnlp dialog box displays on the screen. Ensure that Java Web Start is selected from the Open with drop-down list. Select **OK**.



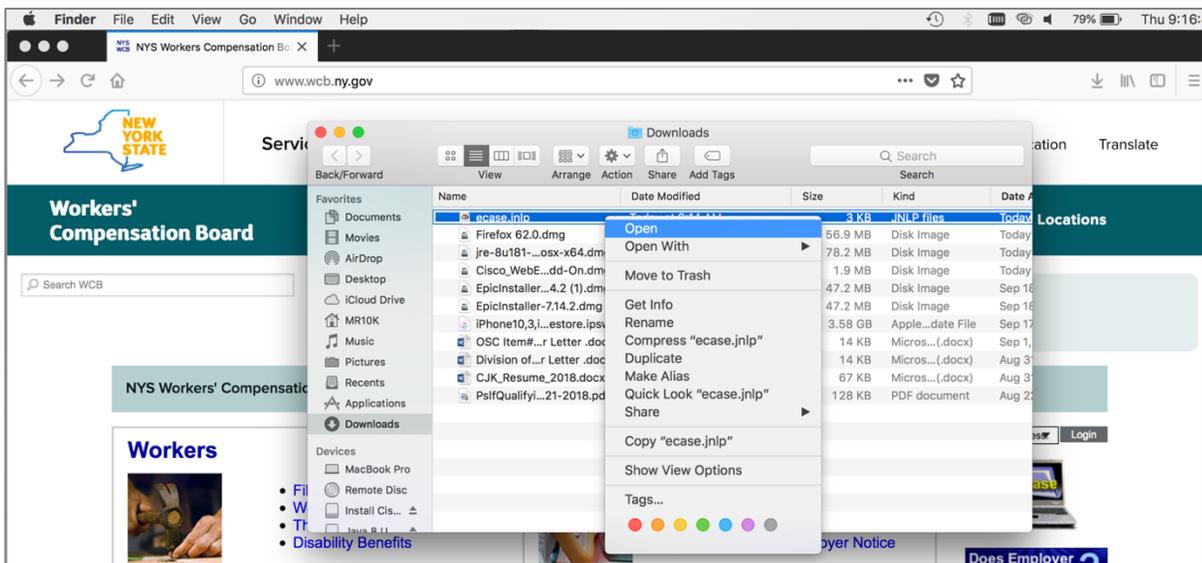
6. At the top right side of your Firefox browser window, select the drop-down icon to see the available files to download. You should see the ecase.jnlp file. Using the right mouse button, click on **ecase.jnlp** to display the popup menu. Select **Show in Finder**. If using the touch pad and not a mouse, a right mouse button click is done by holding down the **Ctrl** key and then clicking on the touch pad.



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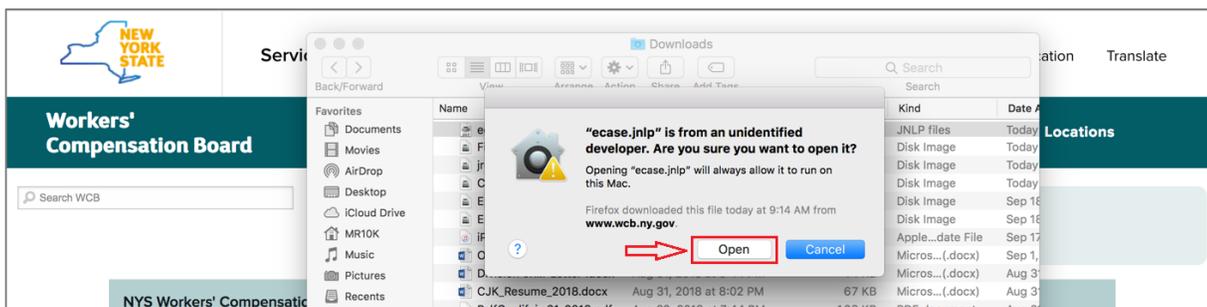


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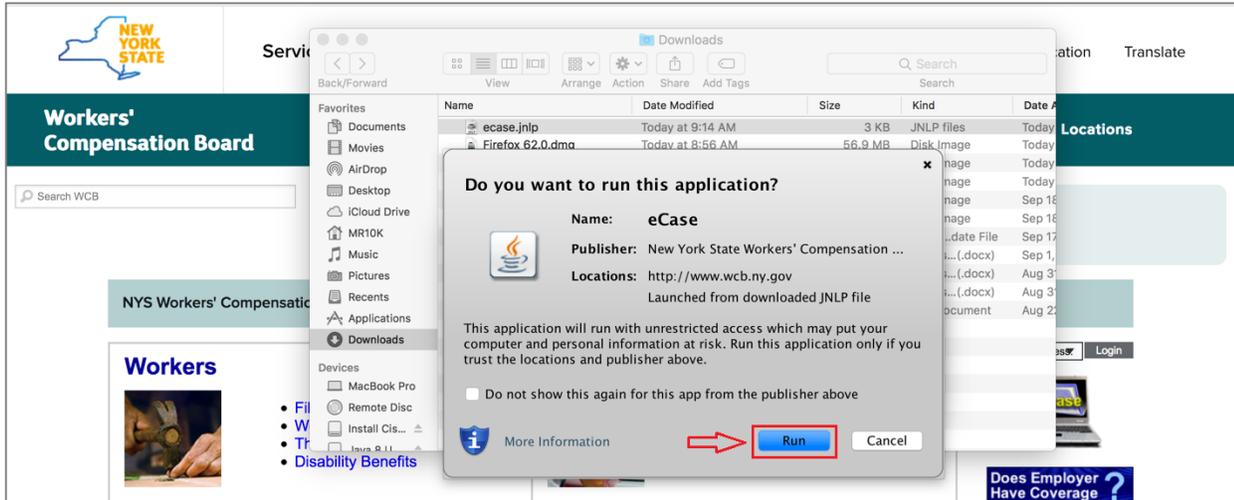


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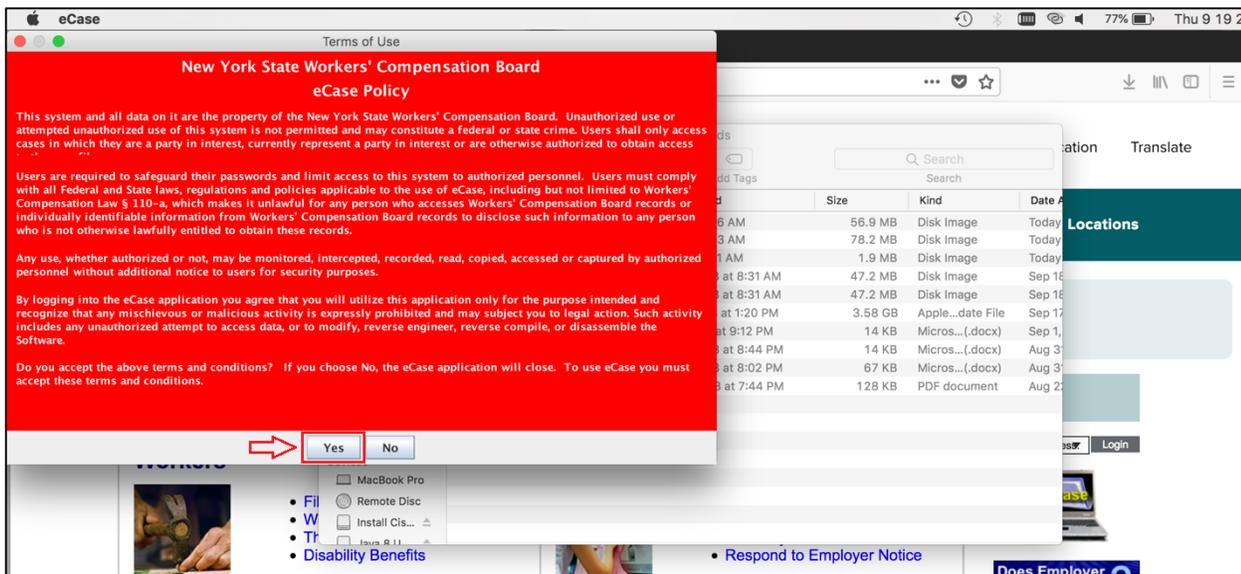
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