



BPR Project Update Webinar

New York Workers' Compensation Board
November 2013





Agenda

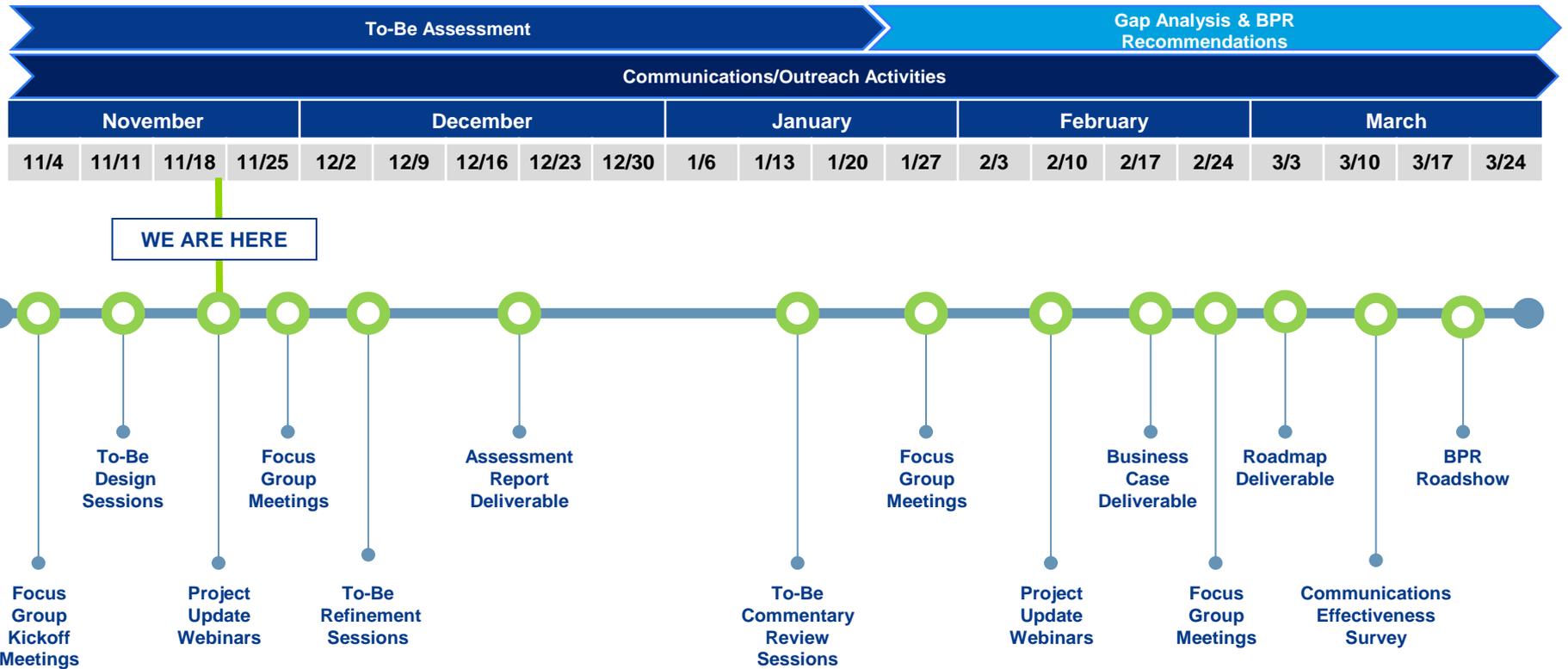
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BPR Project Status



BPR Project Status

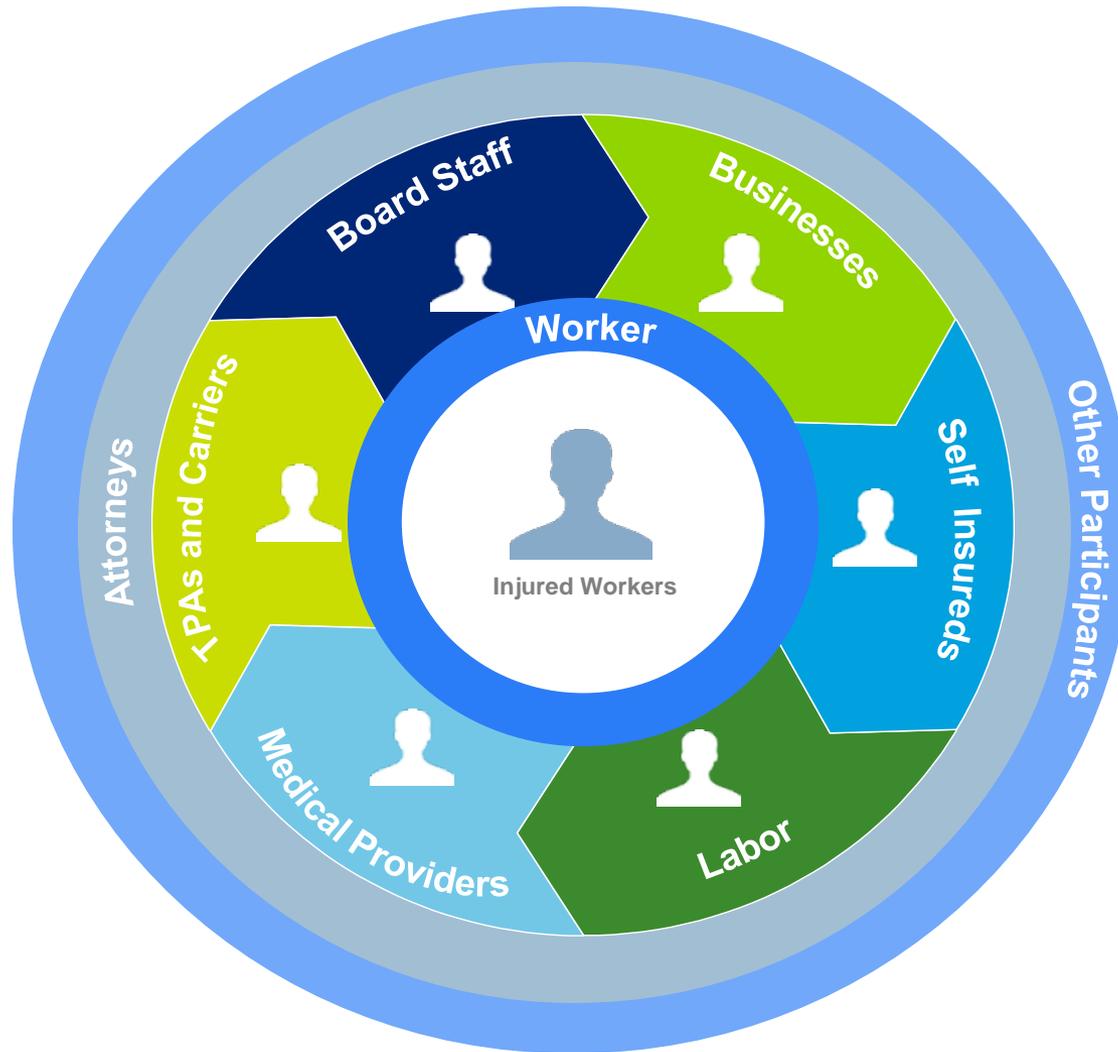


Update on Outreach Sessions





System Participants





Outreach Sessions Conducted To Date

System Participant Group

Outreach

System Participant Group

Outreach



- 1 Outreach Session
- 1 Injured Worker Day
- 1 Injured Worker Videoconference call
- 1 Injured Worker Group Conference Call



- 2 Outreach Sessions



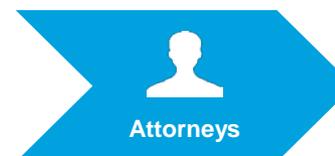
- 1 Webinar
- 8 Outreach Sessions



- 1 Webinar
- 12 Outreach Sessions
- 2 Conference Calls



- 1 Webinar
- 7 Outreach Sessions
- 1 Conference Call



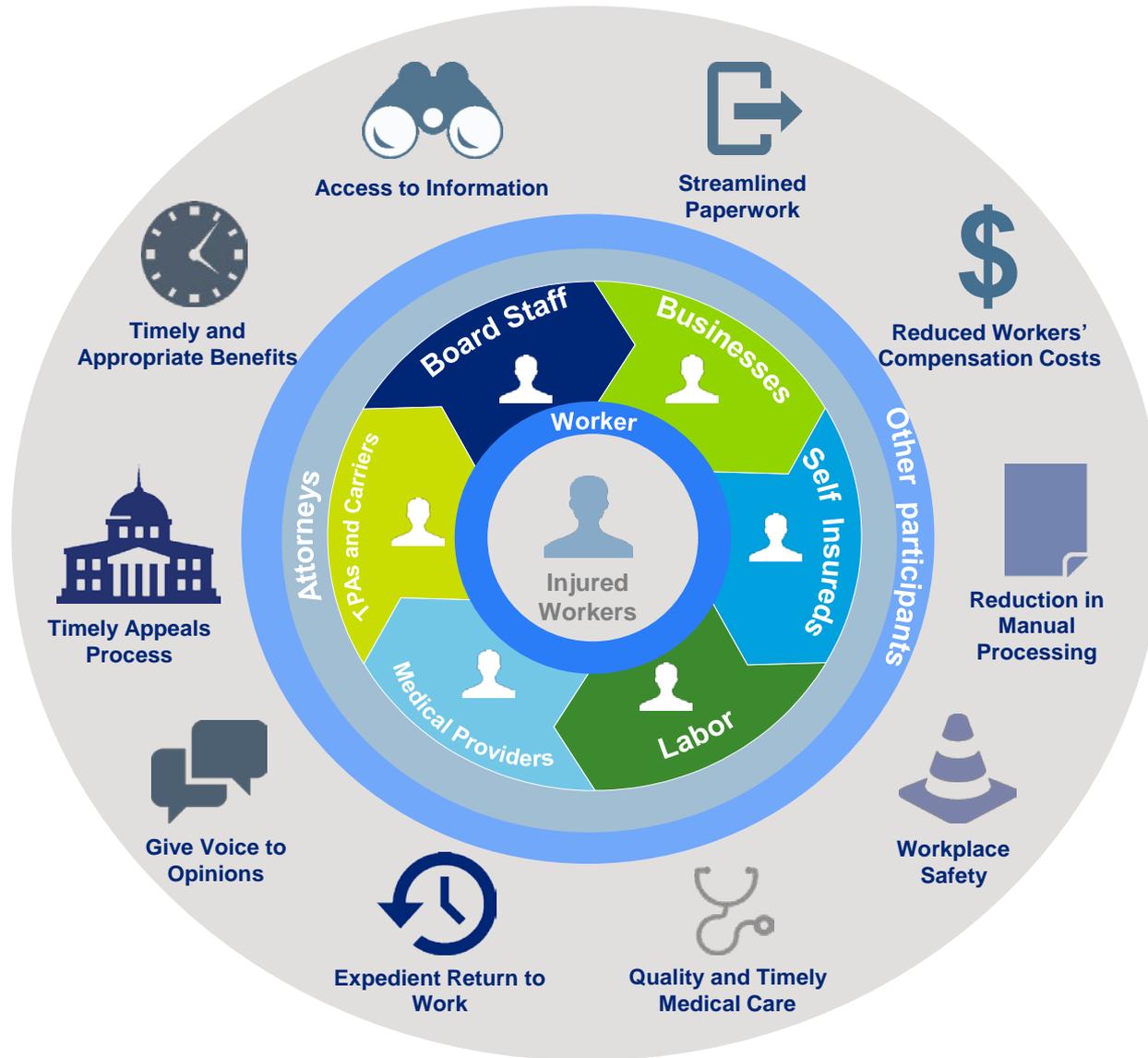
- 1 Webinar
- 9 Outreach Sessions
- 1 Conference Call

Since August 2013, 50 outreach sessions have been conducted with over 500 system participants





System Participant Groups' Needs

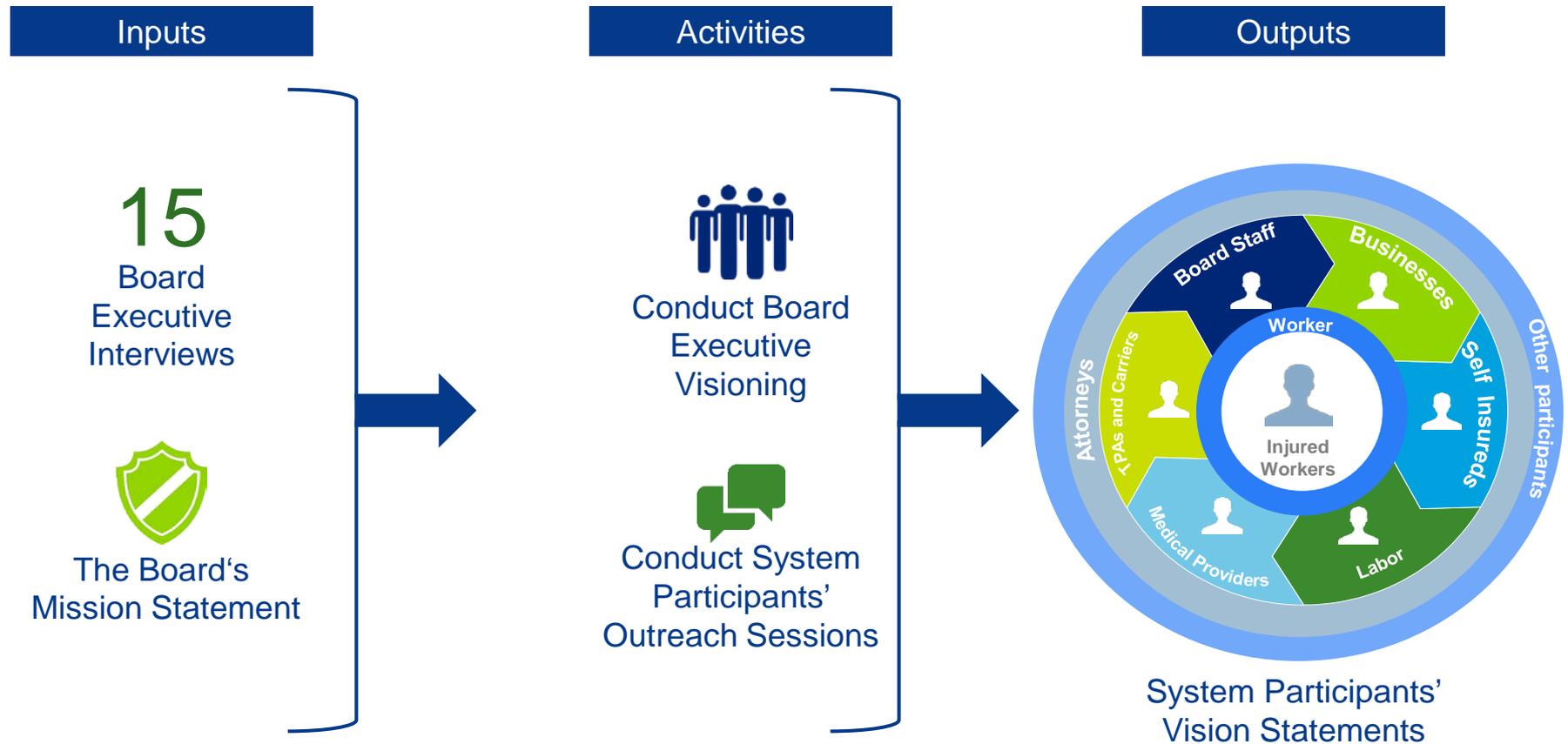


System Participants' Vision



Developing Vision Statements

Inputs from a variety of sources were consolidated to develop the system participants' vision for the Board throughout this initiative.





System Participants' Shared Vision for the Board



Create a transparent organization that reports on workers' compensation metrics to focus on improving the system for all participant groups.

Maintain the open dialogue between the Board and key system participant groups to increase collaboration and give voice to their opinions.

Create a flexible and self-executing workers' compensation system that responds to leading practices, legislative and regulatory changes and is built on an e-gov platform.



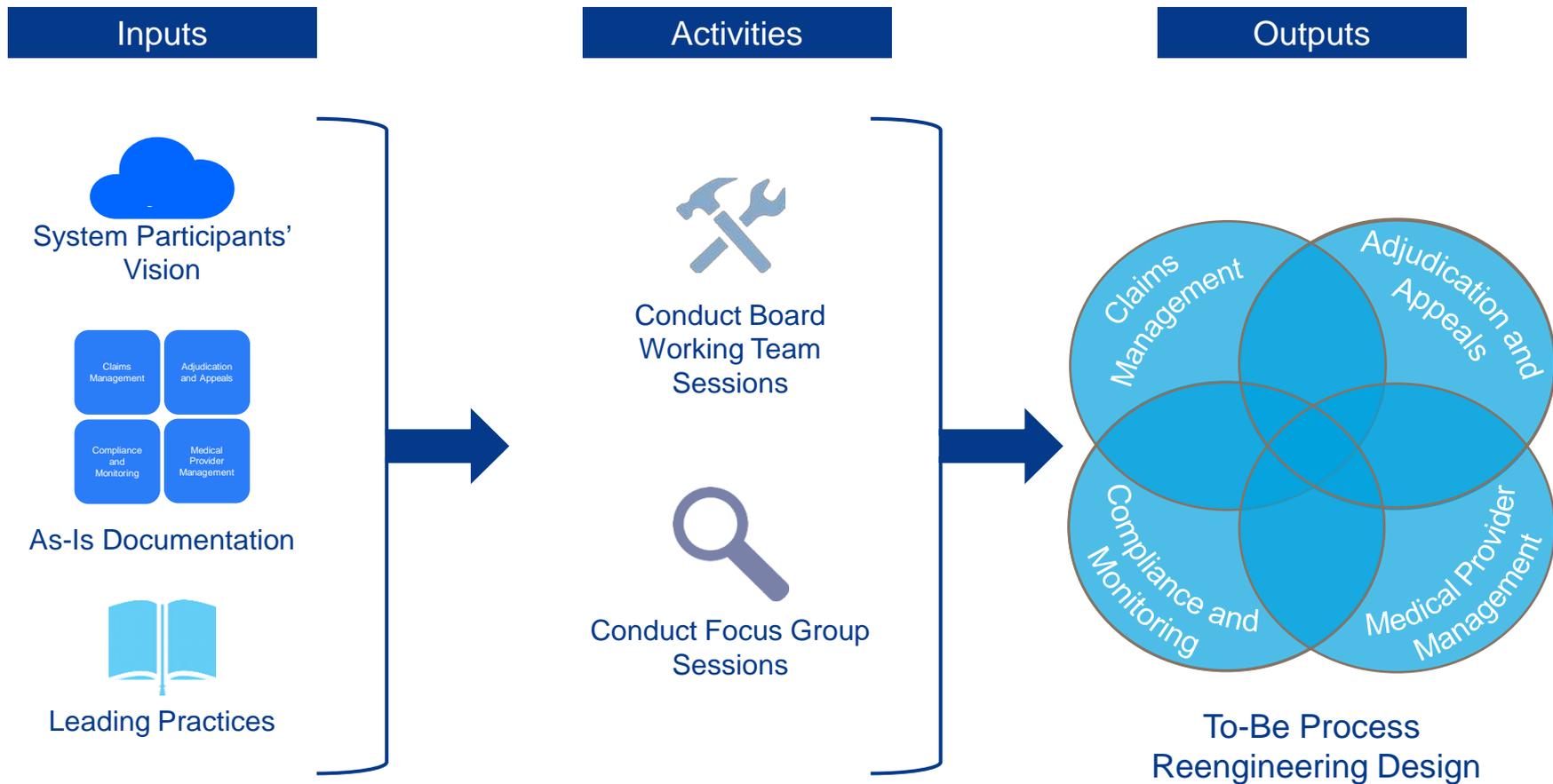
Upcoming Activities



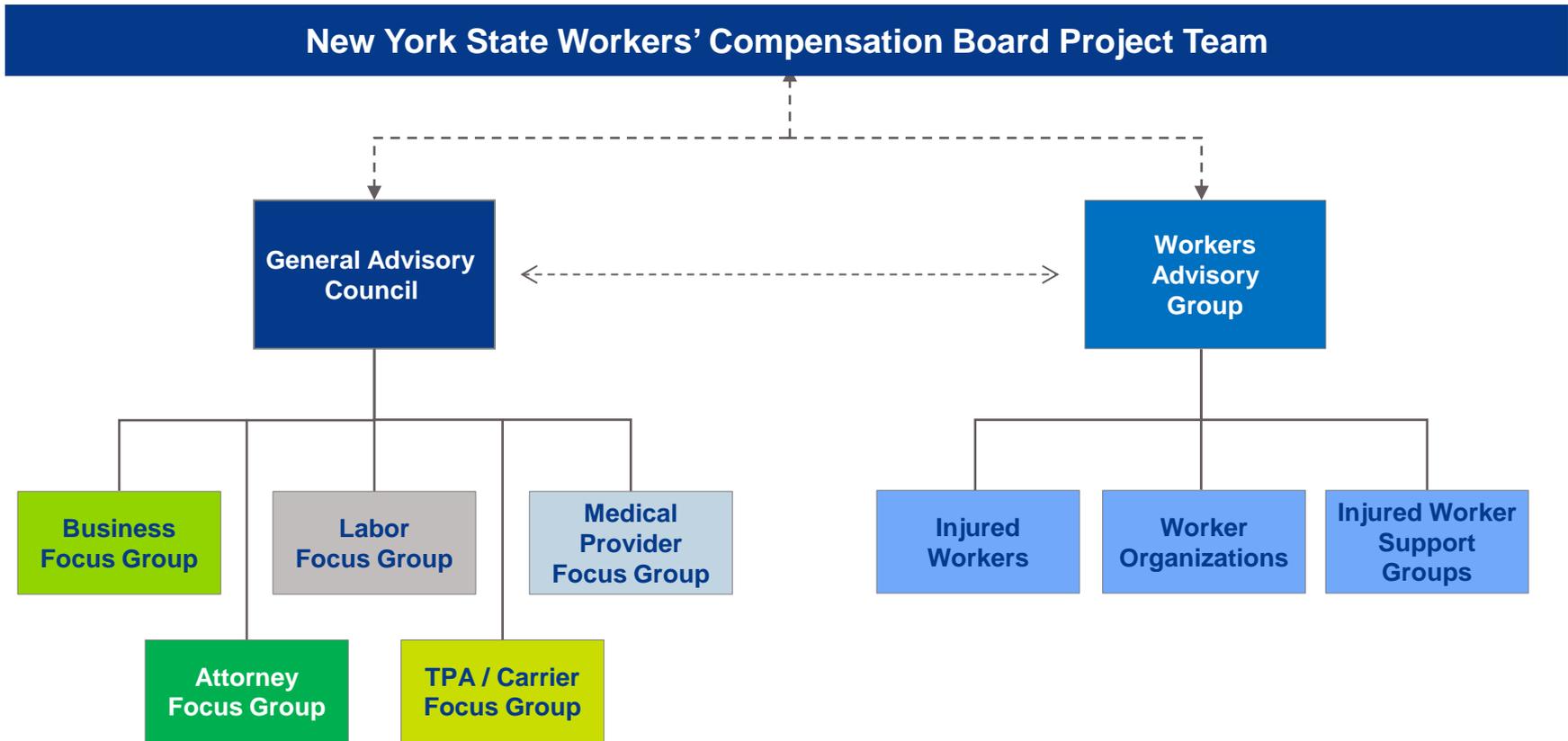


Designing the Future

Using the key challenges and areas of improvement captured in the As-Is Assessment, the Board, along with working teams and focus groups, will collaborate to re-engineer the Board's future processes.



Structure of Focus Groups



Focus Group activity in the BPR project will continue through mid-March 2014



Upcoming Communications



Thank you for your participation today!

Let's keep the conversation going!

Please send any questions / comments to BPR@wcb.ny.gov

Project updates are located on the BPR website at:

http://www.wcb.ny.gov/BPR/BPR_overview.jsp

