# eClaims March 2023 Webinar

# AGENDA

**01** New edits effective 3/16/2023 and 6/15/2023

**02** Coding changes made to Change 02 transaction processing effective 3/16/2023

**03** Monitoring - Suspension Reoccurring Issues and Reminders

**04** Most frequent errors returned during the past 90 days

**05** Questions?

# Reminder: New Edits Effective 3/16/2023 and 6/15/2023

NEW YORK STATE OF OPPORTUNITY. | Workers' Compensation Board

# Reminder: New Edits Effective 3/16/2023

The following new edits were posted on the NYS eClaims EDI R3.1 Change Log on 9/15/2022 with six months' notice provided, in accordance with the IAIABC Claims EDI standard. These edits were implemented on 3/16/2023. FTP filers should ensure that their systems are coded accordingly to avoid rejections.

| Item # | Document | Item | Description of Change | Publish Date | Implementation Date |
|---|---|---|---|---|---|
| 339 | Edit Matrix - Valid Value Table<br>Edit Matrix - Valid Value Detail Page 2 | DN0053 (Employee Gender Code) | Added X - Nonbinary and T - Self-reported Transgender values for DN00053, Employee Gender Code on the Valid Value Table and the Valid Value Detail Page 2. Greyed out T Self-reported Transgender since it is not applicable to NYS business rules. Will be accepting X - Nonbinary as of 3/16/2023.<br><br>**Business Need;**<br>IRR CLM925 Nonbinary Gender Reporting Option. | 9/15/22 | 3/16/23 |
| 342 | Edit Matrix - DN Error Message<br>Edit Matrix - Population Restrictions | DN0062 (Wage)<br>DN0086 (Benefit Type Amount Paid)<br>DN0087 (Net Weekly Amount)<br>DN0093 (Benefit Adjustment Weekly Amount)<br>DN0124 (Acutal Reduced Earnings)<br>DN0129 (Benefit Credit Weekly Amount)<br>DN0133 (Benefit Redistribution Weekly Amt)<br>DN0134 (Calculated Weekly Comp Amt)<br>DN0143 (Concurrent Employer Wage)<br>DN0174 (Gross Weekly Amount)<br>DN0215 (Other Benefit Type Amount)<br>DN0218 (Payment Amount)<br>DN0225 (Recovery Amount)<br>DN0286 (Average Wage)<br>DN0433 (Overpayment Amount - Current)<br>DN0435 (Reduced Earnings Net Weekly Amount Due by Claims Administrator) | Added 'L' to Error 111 for DN0062, DN0086, DN0087, DN0093, DN0124, DN0129, DN0133, DN0134, DN0143, DN0174, DN0215, DN0218, DN0225, DN0286, DN0433, and DN0435 to the DN Error Message table.<br><br>Added new error 111 Population Restriction for all Data Elements that NYS WCB has defined as amounts.<br><br>If an Amount value is sent on a Data Element that NYS WCB has asked for, then the value must be greater than or equal to 0. No negative values will be accepted.<br><br>Element Error Text: Value must be greater than or equal to 0<br><br>**Business Need:**<br>To prevent negative amount values that are currently being sent for these DN's. Section 2.1 of the IAIABC Implementation Guide states:<br>Data Format rules, negative or a default of zeroes in a monetary field are not considered valid. Monetary Amounts: Type = $9.2 Data elements that are assigned the format of $9.2 should be populated with only a valid monetary amount. Valid entries consist of eleven numeric digits with the dollar sign assumed and the decimal point between the ninth and tenth position assumed. Negative amounts or default of zeros in a monetary amount field are not valid. Spaces indicate absence of data. Example: 00000005000 = $50.00 | 9/15/22 | 3/16/23 |
| 344 | Edit Matrix - Valid Value Table<br>Edit Matrix - Valid Value Detail Page 2 | DN0428 (Dependent Gender Code) | Added and greyed out X - Nonbinary and T - Self-reported Transgender values for DN00428, Dependent Gender Code on the Valid Value Table and the Valid Value Detail Page 2 since they are not applicable to NYS business rules.<br><br>**Business Need:**<br>IRR CLM925 Nonbinary Gender Reporting Option. | 9/15/22 | 3/16/23 |

# Reminder: New Edits effective 6/15/2023

The following new edits were posted on the NYS eClaims EDI R3.1 Change Log on 12/15/2022 with six months' notice provided, in accordance with the IAIABC Claims EDI standard. FTP filers should ensure that their systems are coded accordingly to avoid rejections after 6/15/2023.

| Item # | Document | Item | Description of Change | Publish Date | Implementation Date |
|---|---|---|---|---|---|
| 350 | Edit Matrix - DN Error Message | DN0012 Claim Administrator City<br>DN0021 Employer Physical City<br>DN0048 Employee Mailing City<br>DN0121 Accident Site City<br>DN0165 Employer Mailing City | Added "L" in 0012-111, 0021-111, 0048-111, 0121-111, 0165-111 due to 5 new Population Restriction in Change log item 351.<br><br>Business Need:<br>Effective 6/15/23 based on IAIABC DP rule established with IRR CLM926. | 12/15/2022 | 6/15/2023 |
| 351 | Edit Matrix- Population Restrictions | DN0012 Claim Administrator City<br>DN0021 Employer Physical City<br>DN0048 Employee Mailing City<br>DN0121 Accident Site City<br>DN0165 Employer Mailing City | Added 5 new Population Restrictions with Error Code 111 (Must be Valid Content) for the following DN's:<br>DN0121 Accident Site City<br>DN0012 Claim Administrator City<br>DN0048 Employee Mailing City<br>DN0165 Employer Mailing City<br>DN0021 Employer Physical City<br><br>New Population Restriction:<br>May only include a hyphen, apostrophe, period, or multiple words if contained in the city name.  Cities with a numerical name must be spelled out<br><br>Error 111 - Must be Valid Content<br>may only contain characters listed in DP Rule<br><br>Business Need:<br>Effective 6/15/23 based on IAIABC DP rule established with IRR CLM926. | 12/15/2022 | 6/15/2023 |

# Reminder: Timely FROI Filings

- Claim Administrators should ensure timely filings of FROI's for the Board being properly notified of the correct claim administrator

- Avoids untimely filing penalties being assessed from the Board's Monitoring Unit

- Provides information to the Board's OnBoard application ensuring prior authorization requests are given to the correct claims administrator

# Coding changes made to Change 02 transaction processing effective 3/16/2023

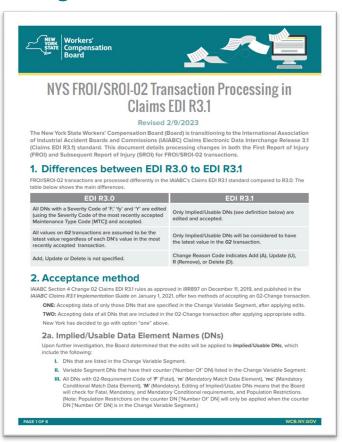NEW YORK STATE OF OPPORTUNITY. | Workers' Compensation Board

# Change 02 Processing Modification Implemented on 3/16/2023

- FTP filers brought to our attention that we were rejecting Change 02 transactions improperly.

- The IAIABC R3.1 Assumptions indicate that any data element that is marked as "X" or "NA" can be populated, if desired, but cannot be edited by the Jurisdiction. Since we are not editing, we are ignoring the data populated in the "X" and "NA" fields. If there was no MTC accepted where that data element had a severity ranking other than "X" or "NA" we were rejecting Change 02 transaction. Also, we were only looking at the accepted FROI MTCs if the transaction was a FROI-02 or accepted SROI MTCs if the transaction was a SROI-02.

- Modifications to the Change 02 processing was implemented on 3/16/2023 to recognize data for both FROI and SROI for the latest accepted value. We are now looking at both FROI and SROI MTCs where the data element had a severity ranking other than "X" or "NA".

- There are 11 data elements that we will accept when an 02 is received for any of those data elements even if the only accepted MTC had a severity ranking of "X" or "NA".

| | | | | | Capture? | 02 Requirement Code | A (Add) | U (Update) | D (Delete) | R (Remove) | | | | | | | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| SROI | A49 | 0069 | Pre-existing Disability Code | 1 A/N | Y | MC | H | H | B | H | AR | NA | AR | NA | NA | AR | AR | NA | AR | AR | AR | NA | NA | NA | | AR | | NA |
| SROI | A49 | 0070 | Date of Maximum Medical Improvement | DATE | Y | MC | H | H | B | H | X | | AR | AR | AR | AR | AR | AR | AR | AR | AR | AR | AR | NA | | AR | | NA |
| SROI | A49 | 0076 | Date Claim Administrator Notified of Employee Representation | DATE | Y | MC | H | H | B | H | AR | AR | AR | AR | AR | AR | AR | AR | AR | AR | AR | AR | AR | NA | | AR | | NA |
| SROI | R22 | 0201 | Anticipated Wage Loss Indicator | 1 A/N | Y | MC | Y | Y | B | N | X | AR | X | X | X | X | X | X | X | AR | X | X | AR | X | | X | | X |
| SROI | R22 | 0202 | Reduced Benefit Amount Code | 1 A/N | Y | MC | H | H | B | H | AR | AR | AR | AR | AR | AR | AR | AR | AR | AR | AR | AR | NA | NA | | AR | | NA |
| SROI | R22 | 0212 | Non-Consecutive Period Code | 1 A/N | Y | MC | H | H | B | H | X | X | MC | AR | AR | X | AR | AR | MC | NA | NA | MC | NA | AR | | AR | | X |
| SROI | R22 | 0172 | Estimated Gross Weekly Amount Indicator | 1 A/N | Y | MC | H | H | B | H | X | AR | AR | NA | AR | X | X | X | AR | AR | AR | AR | AR | NA | | AR | | NA |
| SROI | R22 | 0293 | Lump Sum Payment/Settlement Code | 2 A/N | Y | MC | H | H | B | H | X | X | X | X | X | X | X | X | X | X | X | MC | X | AR | | X | | X |
| SROI | R22 | 0286 | Average Wage | $9.2 | Y | MC | H | H | B | N | AR | AR | M | AR | AR | AR | AR | M | AR | M | AR | X | AR | NA | | AR | | NA |
| SROI | R22 | 0299 | Award/Order Date | DATE | Y | MC | H | H | B | H | X | AR | AR | AR | AR | X | AR | AR | AR | AR | AR | AR | AR | NA | | AR | | NA |
| SROI | R22 | 0203 | Employer Paid Salary Prior To Acquisition Code | 1 A/N | Y | MC | H | B | B | H | AR | AR | AR | AR | AR | AR | AR | AR | AR | AR | AR | AR | AR | | | AR | | NA |

# Reminder: NYS Change 02 Transaction Processing document

NYS will be modifying the reference document which assists Claim Administrators to understand how this jurisdiction is applying the IAIABC Claims EDI R3.1 Section 4 Change 02 Processing Rules. This document is posted on the eClaims Webpage.

# Monitoring - Suspension Reoccurring Issues and Reminders

NEW YORK STATE OF OPPORTUNITY. | Workers' Compensation Board

# Monitoring - Suspension Reoccurring Issues

- Incorrect filings when awards are made to reimburse the employer. Filing a SROI-IP to show reimbursement instead of the SROI-PY.

- Receiving objections that a suspension is not due, when the employer continues wages and the claimant returns to work.

# Monitoring – Suspension Reminders

**When is a Suspension Due?**

- When a payment of indemnity is reported - whether compensable or not.

- When a payment of indemnity has been made and the payment is later voided/stopped.

# Monitoring – Suspension Reminders

Should you have any questions related to the penalties associated with the late filing of the Suspension, please email Monitoring@wcb.ny.gov.

# Most Frequent Errors Returned During the Past 90 Days

NEW YORK STATE OF OPPORTUNITY. | Workers' Compensation Board

# Population Restriction 0085-064A

This most common error for the last 90 days as well as the top error for 2022 was a carryover edit from eClaims R3.0. The population restriction is intended to prevent a new DN0085 (Benefit Type Code) from being introduced as a sweep benefit if not previously submitted as an Event Benefit or a SROI-UR(G)/SA included the Benefit Type Code. This is based on the IAIABC Claims EDI Section 4 rules. FTP filers should ensure that they systems are programmed accordingly to avoid further rejections.

| DN | Report or MTC | Data Element Name | Population Restriction | Error Message Number | Error Message Text | Element Error Text (DN0291) | Length of G | Length of col H, 50 pos allowed |
|----|---------------|-------------------|------------------------|----------------------|--------------------|-----------------------------|-------------|----------------------------------|
| 0085 | ALL except UR(G) | Benefit Type Code | A) If DN0002 (Maintenance Type Code) is not UR(G), then DN0085 (Benefit Type Code) other than 2xx or 5xx cannot be sent on a sweep benefit unless previously sent on any prior SROI unless no SROI has been accepted or if there have been only SROI-SA or SROI-UR(G) accepted. | 064 | Invalid data relationship | sweep BTC must have event BTC or on UR(G)/SA | 25 | 44 |

**NYS Workers' Compensation Board**

# Population Restriction 0016-117

The second most common error returned in the past 90 days is another eClaims R3.0 carryover. This edit supports the IAIABC Claims EDI Section 4 Match Data rules that does not allow more than one match data element to be changed at a time (with some exceptions) on a 02 transaction. FTP filers should ensure that they systems are programmed accordingly to avoid further rejections.

| DN | Report or MTC | Data Element Name | Population Restriction | Error Message Number | Error Message Text | Element Error Text (DN0291) | Length of G | Length of col H, 50 pos allowed |
|---|---|---|---|---|---|---|---|---|
| 0016 | 02 | Employer FEIN | B) If DN0002 (Maintenance Type Code) is 02 and is having this Error Message 117 occurring on it, then this Error Message 117 also occurs on this DN when its value has changed so it is easy to tell what Match Data Elements have changed. | 117 | Match data value not consistent with value previously reported | is a Match Data Element being changed more 1@time* | 62 | 50 |

# Population Restriction 0075-064C

The third most common error returned in the past 90 days is an eClaims R3.0 carryover to ensure that DN0075 (Agreement to Compensate Code) is sent as "With Liability" after the Board has issued a Notice that the case has been established with an ANCR/ODNCR finding in accordance with § 21-a. FTP filers should ensure that they systems are programmed accordingly to avoid further rejections.

| DN | Report or MTC | Data Element Name | Population Restriction | Exception | Error Message Number | Error Message Text | Element Error Text (DN0291) | Length of G | Length of col H, 50 pos allowed |
|---|---|---|---|---|---|---|---|---|---|
| 0075 | All SROI except SA | Agreement to Compensation Code | C) SROI (exc SROI-SA) cannot list Agreement to Compensate Code – W if ANCR/DNCR has been established (excluding 25(1)(f) cases or ANCR/ODNCR finding pending appeal). Effective 3/15/2018 | Effective 11/17/19, this edit will not be applied if DN0059 (Manual Classification Code) has been accepted as 7711 or 7370. | 064 | Invalid data relationship | Must be L since ANCR/ODNCR has been established | 25 | 47 |

# Questions?

# GET INVOLVED/STAY INFORMED

Visit the eClaims webpage at **wcb.ny.gov** for eClaims news, engagement opportunities, and to register for email updates.

For Claims EDI questions, email **eClaims@wcb.ny.gov**.

Follow the Board on social media:

**NYS Workers' Compensation Board**

# Thank You