



**Workers'
Compensation
Board**

ONBOARD

eClaims January Webinar

AGENDA

01



eClaims Topics

02



Questions?

eClaims Topics

R3.1 Date Reminders

- Claims EDI R3.0 flat file submissions can be submitted until 6 p.m. ET on Thursday, January 20, 2022.
- Web Data Entry will be available until 5 p.m. ET on Friday, January 21, 2022.
- eCase will be available until 5 p.m. ET on Friday, January 21, 2022.
- Claims EDI R3.1 will be live on Monday, January 24, 2022.

EDI R3.1 eClaims Implementation Guide

3.8 Moving from Test Completion to Production Status

The length of the testing period depends on the submitter's transaction acceptance rate and data quality. Once the trading partner has met the data quality criteria as stated in the Test Plan, the Board will notify the trading partner by email that the trading partner has passed the tests and is approved for production Claims EDI reporting of workers' compensation FROI/SROI data with the Board on January 24, 2022.

All trading partners are expected to complete R3.1 testing and be ready to submit R3.1 production transactions on January 24, 2022. Any trading partner who submits through sFTP flat file and has not successfully passed sFTP testing by January 24, 2022, is strongly encouraged to utilize the eClaims Web Data Entry application to submit R3.1 production transactions, as this will eliminate the risk of rejected transactions.

While all trading partners will be placed into production for sFTP flat file and Web Data Entry on January 24, 2022, a testing environment will remain available for those sFTP filers who have not completed Test A, B, and C and wish to continue to test while in production for R3.1. Trading partners who wish to continue to submit test transactions should reach out to eClaims31@wcb.ny.gov.

3.8.1 Key Claims EDI R3.0 to R3.1 Cutover Dates

- Flat file submissions can be submitted until 6 p.m. ET on Thursday, January 20, 2022.
- Web Data Entry will be available until 5 p.m. ET on Friday, January 21, 2022.
- eCase will be available until 5 p.m. ET on Friday, January 21, 2022.
- Further information will be shared as available if any other online systems are impacted.

3.9 Ongoing Monitoring

During production, the Board will monitor data transmissions for completeness, validity, and accuracy. Trading partners may be sent quality control reports that measure their data quality. Trading partners are expected to meet or exceed a 90% accuracy rate for transaction acceptance. The Board will automatically monitor the quality of the data received during production from individual trading partners. The data quality is determined based upon all error types and the number of rejections over a specified period of time.

Trading partner profiles must be kept up to date. The Board must be notified of any changes. If the transmission mode or specifications are changed, re-testing some or all transaction types may be required.

3.10 Migration from Claims EDI R3.0 to R3.1

The test period is a transition time for trading partners. During the test period, claim administrators will be transmitting their R3.1 FROI/SROI test data files to the Board, while at the same time, still submitting R3.0 transactions. When the Board migrates to R3.1, the "Flip the Switch" strategy will be used to complete the process. As New York develops the final migration plans, the Board will communicate to trading partners any transition window when the Board cuts over to R3.1 submissions.

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Subsequent Report of Injury – Sync-Up (SROI-SU)

- To be filed when the Claim Administrator has identified missed/delayed transactions, or other data issues, and has a need to send the most current value for SROI data elements to replace any missed/delayed information.
- Filed only when permission granted by jurisdiction.
 - Sender must email eClaims@wcb.ny.gov for approval.
 - When sending this email request, the Claim Administrator must include the JCN (WCB Case Number) and Claim Administrator Claim Number.
- Cannot be used when another SROI Maintenance Type Code (MTC) can be filed in place of the SU.
 - For example, if a SROI-EP (Employer Paid) was filed instead of the SROI-IP (Initial Payment), the SROI-IP (Initial Payment) is allowed per sequencing and should be filed.
- If the request is not approved, an incoming SROI-SU will be rejected.

Subsequent Report of Injury – Sync-Up (SROI-SU)

- Aside from FROI-02, if any other new MTCs are filed against that claim before a Sync-Up transaction is successfully filed, the transaction will be rejected.
- If a SROI-SU transaction is filed against that claim after the Sync-Up Submission Time Window has elapsed, the transaction will be rejected.
- The Claim Administrator may cancel its request or request additional time to file at any point during the SROI-SU submission time window.

Compliance Reminder

- Claim Administrators should ensure the appropriate First Report of Injury / Subsequent Report of Injury (FROI/SROI) transaction is filed for every case with a current, ongoing payment.
- This reminder extends to all cases regardless of their age or status (open or closed) with the Workers' Compensation Board.
- Compliance with this EDI mandate may not be 100%, especially in instances where there are ongoing payments in closed cases.
- Failure to abide by this directive may also result in the assessment of penalties against Claim Administrators consistent with workers' compensation law and regulations.
- Should you have any questions, please email eClaims@wcb.ny.gov.
 - You can also find additional information on the [eClaims frequently asked questions](#) webpage.

Questions?



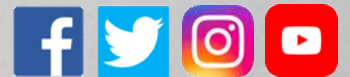
GET INVOLVED/STAY INFORMED

Visit the eClaims webpage at wcb.ny.gov for eClaims news, engagement opportunities, and to register for email updates.

For eClaims EDI R3.1 upgrade questions, email eClaims31@wcb.ny.gov.

For eClaims EDI R3.0 questions, email eClaims@wcb.ny.gov.

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Thank You