

January 14, 2020

The Business Information System (BIS) Project



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Chair
New York State
Workers' Compensation Board

Welcome to today's webinar.





Business Information System (BIS) Project Overview Mary Beth Woods, Executive Director



BIS Project: A Paperless Initiative Timothy Purcell, Project Director



Project Approach
Angela Mahoney, Project Manager

Business Information System (BIS) Project Overview

Mary Beth Woods, Executive Director



BIS Project History



2020

Stakeholder Engagement

In 2020, we're beginning to share the exciting BIS benefits with you



Mid-2019

Project Kickoff

In mid-2019, the BIS Project officially began



2014 - 2019

Accomplishments Completed to Date

Several successful projects were implemented as a result of the BPR Initiative to include Virtual Hearings, Payor Compliance, and updated Medical Fee Schedules



2013

Business Process Re-engineering (BPR) Initiative

Began with a series of meetings with stakeholders followed by Board project recommendations

BIS Project: A Paperless Initiative

Timothy Purcell, BIS Project Director



Current State



BIS Project Outcomes



Intuitive, User-Friendly System



Paperless



Accuracy & Quality

Benefits

Injured Workers

- 24/7 direct access to your claim status
- Instant and convenient way to submit required documentation
- Confirmation submitted documents were received
- Workers will still have option of paper submission



Attorneys/Licensed Representatives

- 24/7 direct access to client's claim status
- Less time preparing forms
- Confirmation that your client's information was received



Employers

- 24/7 direct access to real-time claim status
- Save money by transmitting data electronically
- Save money resending documentation



Benefits

Health Care Providers

- 24/7 direct access to real-time claim status
- Quickly submit required documentation
- Save time resending forms



Payers

- 24/7 direct access to real-time claim status
- Faster, more efficient transactions
- Multiple options for electronic submittals including API integration with Payer computer systems and workflows



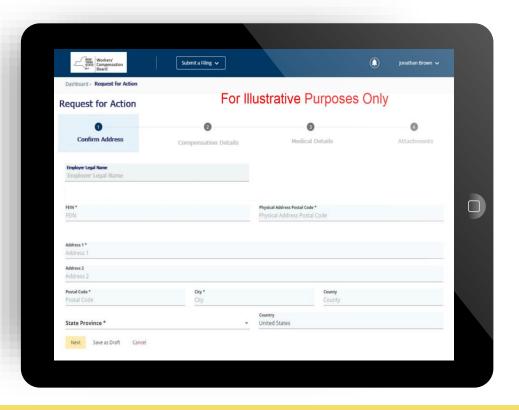
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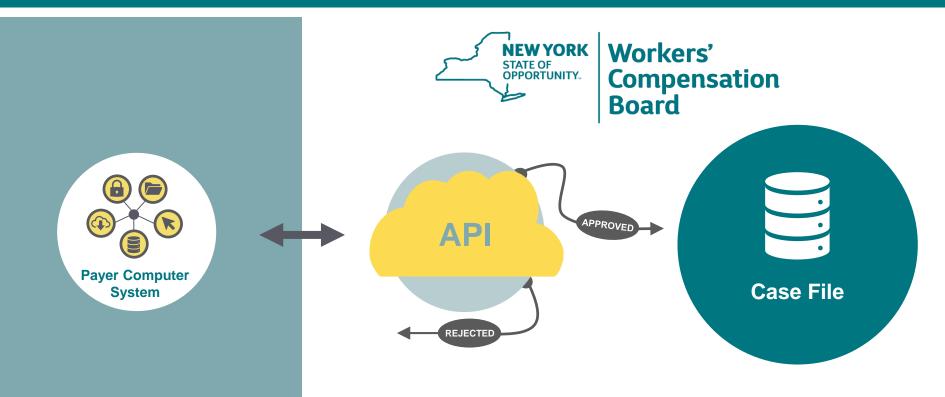
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Submissions: Future State



- Information is entered into required fields
- Additional files can be uploaded as needed
- Data validation allows for immediate corrections
- Output is determined using the information entered
- Upon successful completion, information is added to the Case File



eForm information submitted

Real time data validation occurs

Information is automatically loaded into the case file

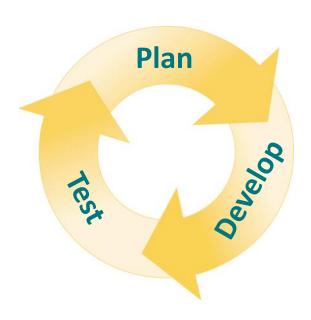
Project Approach

Angela Mahoney, BIS Project Manager



The Process

- Requirements Review
- Iterative Development
- Comprehensive Testing
- Ongoing Engagement
- Transparency



Project Teams



Process Analysis
Document requirements and
streamline workflow



User Experience
Designing the look and feel of the new Claims System



System Development
Early development has begun
on the new system



Organizational
Change Management
Preparing you for the new system

eClaims Platform Update

- Upgrading from IAIABC's Claims EDI 3.0 to 3.1 in 2021
- Notice of Intent was filed
- Claims Administrator training is being conducted in March/April 2020
- wcb.ny.gov search "eclaims" / eclaims31@wcb.ny.gov

