

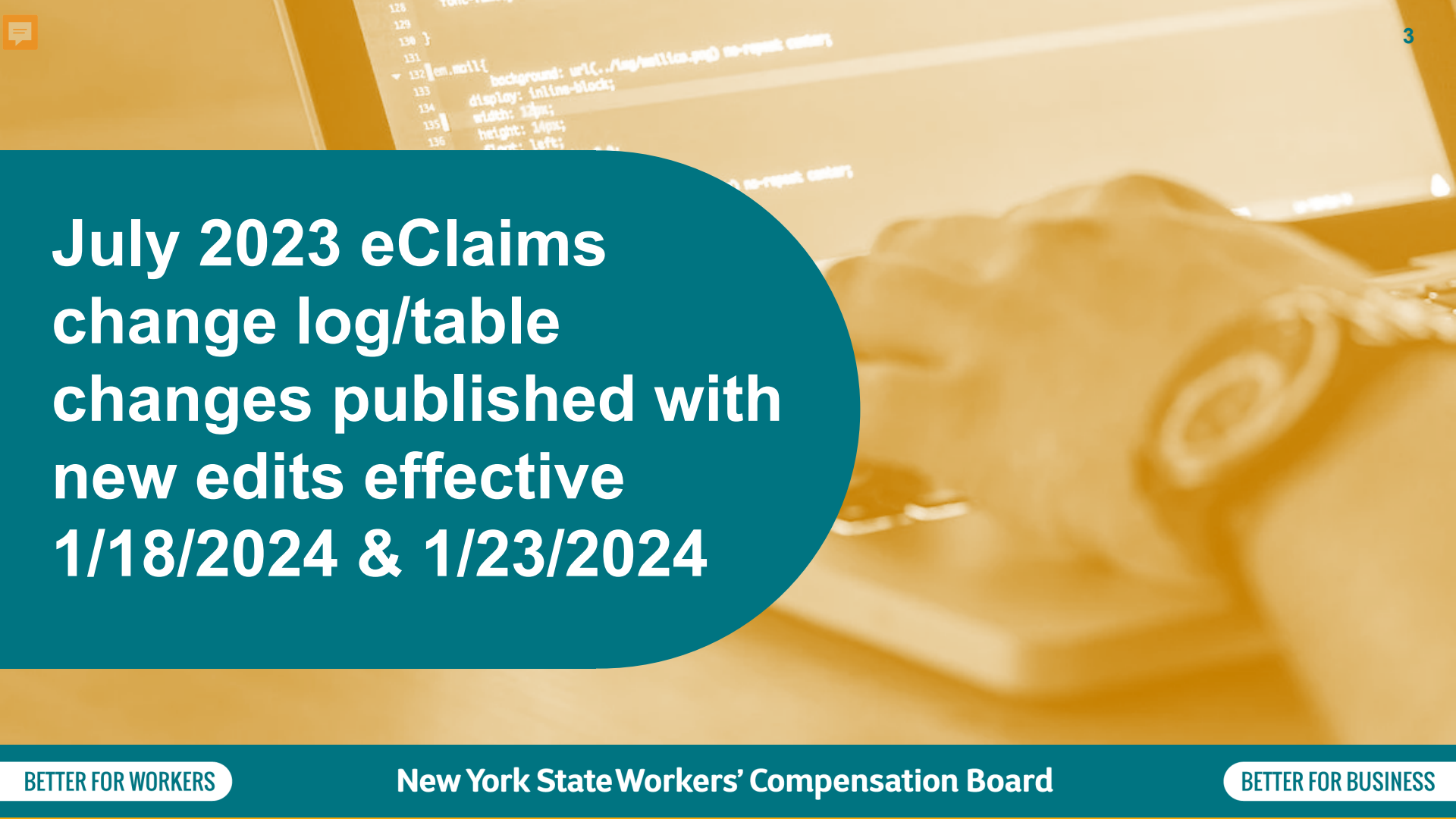
# eClaims

## January 2024



# Agenda

1. Table changes effective 1/18/2024 and 1/23/2024
2. Table changes effective 4/18/2024
3. FROI Reminders
4. Most frequent errors returned during the last 90 days
5. Acceptance rate improvements during 2023
6. Questions

A person wearing a headset is working at a computer. The background is a warm, orange-toned image. In the upper left, a portion of a computer screen shows CSS code. A large teal circle on the left side of the image contains white text.

# July 2023 eClaims change log/table changes published with new edits effective 1/18/2024 & 1/23/2024

# July 2023 eClaims change log published announcing clerical edits

Item #	Document	Item	Description of Change
352	Event Table - SROI MTC Filing Instructions	SROI Tab- PY Event Interest Due	Clerical Edit - Updated to clarify that the interest due is payable to the claimant within 10 days but report is due within 16 days.
353	Element Requirements - FROI Element Requirements	DN0005 (Jurisdiction Claim Number)	Changed DN0005: MTC AQ from green @ to blank per IAIABC Change Log ERT229. Changed DN0005: MTC UR from green @ to blank per IAIABC Change Log ERT233.
354	Element Requirements- FROI Element Requirements Element Requirements - SROI Element Requirements	DN0017 (Insured Name) DN0184 (Insured Type Code) DN0185 (Insurer Type Code) DN0314 (Insured FEIN)	Changed DN0184, DN0185, DN0314 and DN0017: MTC AQ/UR from orange # to blank per IAIABC ERT230.
359	Element Requirements - SROI Element Requirements	DN0193 (Suspension Effective Date) DN0418 (Suspension Reason Code - Full)	Modified the SROI-02 Reportable Change Codes for Update from 'Y' to 'YG' and added an exception on the SROI Exception Tab to read the following: SROI-02 change to be filed when DN193 or DN418 has changed and the last accepted SROI report on the claim is an SX (ignoring 02's or SA).
364	Edit Matrix - Population Restrictions	DN0062 (Wage) DN0086 (Benefit Type Amount Paid) DN0087 (Net Weekly Amount) DN0093 (Benefit Adjustment Weekly Amount) DN0124 (Actual Reduced Earnings) DN0129 (Benefit Credit Weekly Amount) DN0133 (Benefit Redistribution Weekly Amt) DN0134 (Calculated Weekly Comp Amt) DN0143 (Concurrent Employer Wage) DN0174 (Gross Weekly Amount) DN0215 (Other Benefit Type Amount) DN0218 (Payment Amount) DN0225 (Recovery Amount) DN0286 (Average Wage) DN0433 (Overpayment Amount - Current) DN0435 (Reduced Earnings Net Weekly Amount Due by Claims Administrator)	Update element error text for all DN's defined as amounts to remove the word "value" from the error message.  <b>Was:</b> Value must be greater than or equal to 0  <b>Now:</b> Must be greater than or equal to 0
365	Edit Matrix- Population Restrictions	DN0056 (Initial Date Disability Began) DN0058 (Employment Status Code) DN0144 (Current Date Disability Began) DN0184 (Insured Type Code)	Clerical Edit. Updated DN0056-064 D), DN0058-064 D), DN0144-064 B) and DN0184-064 to better clarify when the denial is in considered in effect.  <b>Business Need:</b> Enhanced for better clarification of edit.
367	Edit Matrix - DN Error Message	DN0138 (Claim Administrator Claim Representative E-Mail Address)	Added L under Error 120 no embedded spaces per IAIABC Change Log EM145.  <b>Note:</b> We have grayed out this new error as we will not be applying this edit.

# July 2023 eClaims change log published announcing relaxed edit

Item #	Document	Item	Description of Change
363	Edit Matrix- Population Restrictions	DN0031 (Date of Injury)	Relaxed Population Restriction 0031-064 I) on FROI-02 and SROI-02 so that DN0199 (Full Denial Effective Date) will only need to be updated to be on or after DN0031 (Date of injury) if the denial is still in effect.

## July 2023 eClaims change log published announcing edits to be implemented on 1/18/2024 for DN0063 (Wage Period Code)

The following new edits were posted on the NYS eClaims EDI R3.1 Change Log on 7/14/2023 with six months' notice provided, in accordance with the IAIABC Claims EDI standard. File Text Protocol (FTP) filers should ensure that their systems are coded accordingly to avoid rejections after 1/18/2024.

- ID#355 DN0063 (Wage Period Code) Changed both the FROI-02 and SROI-02 Reportable Change Code for "Remove" to J.
  - Business Need: To allow DN0063 (Wage Period Code) to be updated on the FROI
- ID#356 DN0063 (Wage Period Code) added new Conditional Requirement for FROI-02

## July 2023 eClaims change log published announcing edits to be implemented on 1/18/2024 for DN0064 (Number of Days Worked Per Week)

The following new edits were posted on the NYS eClaims EDI R3.1 Change Log on 7/14/2023 with six months' notice provided, in accordance with the IAIABC Claims EDI standard. File Text Protocol (FTP) filers should ensure that their systems are coded accordingly to avoid rejections after 1/18/2024.

- ID#357 DN0064 (Number of Days Worked Per Week) modified the FROI-02 and SROI-02 Reportable Change Code for "Add" and "Update from 'K' (Required Change on FROI) to 'J' (Change on SROI if Accepted Otherwise Change on FROI).
  - Business Need: Based on Population Restrictions being applied this allows for DN0064 to be updated on an 02 along with DN0204 (Work Week Type Code) and DN0205 (Work Days Scheduled Code) which both have a reportable change code for "Add" and "Update" of 'J'.
- ID#371 modified Population Restrictions 0064-064 A and B to include all 02's.

## July 2023 eClaims change log published announcing edits to be implemented on 1/18/2024 for SROI Data Elements

The following new edits were posted on the NYS eClaims EDI R3.1 Change Log on 7/14/2023 with six months' notice provided, in accordance with the IAIABC Claims EDI standard. File Text Protocol (FTP) filers should ensure that their systems are coded accordingly to avoid rejections after 1/18/2024.

- ID#361 Changed Severity Rankings on 40 Data Element on SROIs from NA to AR to resolve issues for Flat Filers with last reported data element for 02 Changes.
- ID#360 and #362 Changed DN0097 (Dependent/Payee Relationship Code), DN0425 (Dependent First Name), DN0426 (Dependent Last Name), DN0427 (Dependent Date of Birth) on SROI-SA from NA to MC to resolve issues for Flat Filers with last reported data element for 02 Changes.
- ID#369 Removed MTC SA from 0424-045 (Number of Dependent/Payee Relationships) due to change in death dependents severity ranking change from NA to MC listed in Change Log ID#362.



# July 2023 eClaims change log published announcing edits to be implemented on 1/25/2024 for new DN0443 (Employee Email Address)

The following new edits were posted on the NYS eClaims EDI R3.1 Change Log on 7/14/2023 with six months' notice provided, in accordance with the IAIABC Claims EDI standard. File Text Protocol (FTP) filers should ensure that their systems are coded accordingly to avoid rejections after 1/25/2024.

- ID#358 Added new DN0443 (Employee Email Address) to the FROI Element Requirement table with the following severity rankings:
  - FROI 00/04/AQ/AU/UR = AR, FROI-01 = NA, FROI-02 Add/Update/Remove = 'K' Reportable Change Code (Required Change on FROI), FROI-02 delete = 'B' (Restricted by IAIABC Change Rules). IAIABC Change Log ERT232. R21 Position 1210-1259.
- ID#368 DN0443 (Employee Email Address) Added "L" under Error 120 no embedded spaces and 121 no leading spaces per IAIABC Change Log EM146 for IRR CLM931.
  - Note: We have grayed out Error 120 no embedded spaces as we will not be applying this edit.
- ID#370 DN0443 (Employee Email Address) New Population Restriction:
  - DN0443-111 must be a valid e-mail that has an embedded at sign. Element Error Text: must be a valid e-mail with an embedded @ sign.

## July 2023 eClaims change log published announcing edit to be implemented on 1/25/2024 for all Data Element identified as alpha/numeric

The following new edit was posted on the NYS eClaims EDI R3.1 Change Log on 7/14/2023 with six months' notice provided, in accordance with the IAIABC Claims EDI standard. File Text Protocol (FTP) filers should ensure that their systems are coded accordingly to avoid rejections after 1/25/2024.

- ID#366 New Population Restriction for Error 111 will be added to all DN's identified as alpha/numeric.
  - If an alpha/numeric number is sent on a Data Element that NYS WCB has asked for, then the value cannot be characters that are not found in the IAIABC Claims EDI standard under the acceptable character list for alpha/numeric data types listed in Section 2 of the IAIABC Claims Implementation Guide. The acceptable characters are as follows: A...Z, a...z, 0...9, . / ? : ' " [ { ] } \ | ` ~ ! @ # \$ % ^ & \* ( ) - = + (space).



# October 2023 eClaims change log/table changes published with new edit effective 4/18/2024



# October 2023 eClaims change log published announcing clerical edits

Item	Document	Item	Description of Change	Publish Date	Implementation date
372	Element Requirement- SROI-02 Exceptions	DN0085 (Benefit Type Code) DN0086 (Benefit Type Amount Paid) DN0088 (Benefit Period Start Date) DN0089 (Benefit Period Through Date) DN0090 (Benefit Type Claim Weeks) DN0091 (Benefit Type Claims Days) DN0192 (Benefit Payment Issue Date)	<p>Clerical Edit. Changed mention of DN0088 Benefit Payment Start Date on DN0085 (Benefit Type Code), DN0086 (Benefit Type Amount Paid), DN0088 (Benefit Period Start Date), DN0089 (Benefit Period Through Date), DN0090 (Benefit Type Claim Weeks), DN0091 (Benefit Type Claims Days) and DN0192 (Benefit Payment Issue Date) to DN0089 Benefit Payment Through Date.</p> <p><b>Was:</b> SROI-02 Change may be sent to report a waiting period paid for a different Benefit Type from the Benefit Type previously reported on the IP (Initial Payment), EP (Employer Paid), or AP (Acquired Payment). This will be indicated as an A (Add) in the Change Variable Segment for the Benefit Segment because a new Benefit Segment occurrence was added. A new DN0085 Benefit Type Code was added and the DN0089 Benefit Period Through Date of the new DN0085 Benefit Type Code was prior to the DN0088 Benefit Start Date of the Initial Payment (IP, EP or AP). See Edit Matrix: Population Restriction for Benefit Type Code DN0085 Error 059.</p> <p><b>Now:</b> SROI-02 Change may be sent to report a waiting period paid for a different Benefit Type from the Benefit Type previously reported on the IP (Initial Payment), EP (Employer Paid), or AP (Acquired Payment). This will be indicated as an A (Add) in the Change Variable Segment for the Benefit Segment because a new Benefit Segment occurrence was added. A new DN0085 Benefit Type Code was added and the DN0089 Benefit Period Through Date of the new DN0085 Benefit Type Code was prior to the DN0089 Benefit Period Through Date of the Initial Payment (IP, EP or AP). See Edit Matrix: Population Restriction for Benefit Type Code DN0085 Error 059.</p> <p><b>Business Need:</b> This change was made to mirror the clerical correction from JRR937 finalized earlier this year. We had copied the Section 4 Change 02 Processing IAIABC rule on the SROI-02 exceptions tab on these seven DN's and we are correcting the verbiage to match the clerical correction made by IAIABC.</p>	10/16/2023	10/16/2023
373	Edit Matrix- Population Restrictions	DN0075 (Agreement to Compensate Code)	<p>Clerical Edit. Updated DN0075-064 A) Element Error Text.</p> <p><b>Was:</b> On SROI-PY with no ben seg must be L</p> <p><b>Now:</b> On SROI-PY with no ben seg must be L or null</p>	10/16/2023	10/16/2023
374	Edit Matrix- Population Restrictions	DN0075 (Agreement to Compensate Code)	<p>Clerical Edit. Updated DN0075-064 H) Element Error Text.</p> <p><b>Was:</b> On SROI-PD with no ben seg must be L</p> <p><b>Now:</b> On SROI-PD with no ben seg must be L or null</p>	10/16/2023	10/16/2023
375	Edit Matrix- Population Restrictions	DN0277 (Number of Full Denial Reason Codes)	<p>Clerical Edit. Modified Population Restriction DN0277-044 B) to enforce all Denial Reason Codes having to be removed on a SROI-02 as the assumption is you are accepting the claim.</p> <p><b>Was:</b> B) DN0277 (Number of Full Denial Reason Codes) must = 0 unless denial is still in effect, until the claim is accepted as stated in FAQ: (1) To accept a claim after your accepted FROI-04, for cases with a date of accident prior to 1/1/2019, you need to submit a FROI-00 with Claim Type Code other than N (Notification of an Incident Only). If you try to file a FROI-00 with N after your FROI-04, it will be rejected. For cases with a date of accident on or after 1/1/2019, you need to submit a FROI-00 with Agreement to Compensate Code of L (With Liability). If you try to file a FROI-00 with W (Without Liability) after your FROI-04, it will be rejected. (2) To accept a claim after your SROI-04, you need to submit a SROI that indicates what event has occurred that shows acceptance or a SROI-02. If sending a SROI-02, for cases with a date of accident prior to 1/1/2019, you will need to send Denial Rescission Date (DN0196). For cases with a date of accident on or after 1/1/2019, the Agreement to Compensate Code shows acceptance of a claim.</p> <p><b>Now:</b> B) DN0277 (Number of Full Denial Reason Codes) must = 0. Full Denial Reason Codes should not be removed on SROI-02 unless you are accepting the claim.</p> <p><b>Business Need:</b> To enforce all Denial Reason Codes be removed on a SROI-02 as the assumption is you are accepting the claim. To remove just one Denial Reason Code a SROI-04 should be sent.</p>	10/16/2023	10/16/2023
377	Edit Matrix- SROI sequencing	SROI-04	<p>Clerical Edit. Updated Section 2, Edit #2.B to clarify that a SROI-04 also can be sent after a FROI-04.</p> <p><b>Was:</b> (B) Otherwise, if your last accepted FROI was FROI-04 but something other than a SROI-SA or SROI-PY without a benefit segment is being sent, then your incoming SROI will be rejected for Edit 063 (Invalid Event Sequence) with DN0291 (Element Error Text) of "I) After FROI-04, first send FROI-00 to accept".</p> <p><b>Now:</b> (B) Otherwise, if your last accepted FROI was FROI-04 but something other than a SROI-SA, SROI-PY without a benefit segment or a SROI-04 is being sent, then your incoming SROI will be rejected for Edit 063 (Invalid Event Sequence) with DN0291 (Element Error Text) of "I) After FROI-04, first send FROI-00 to accept".</p> <p><b>Business Need:</b> Clerical change needed as Change Log DW24 allows a SROI-04 after a FROI-04.</p>	10/16/2023	10/16/2023

# October 2023 eClaims change log published announcing edits to be implemented on 4/18/2024

Item #	Document	Item	Description of Change	Publish Date	Implementation date
376	Edit Matrix- Population Restrictions Edit Matrix - DN Error Message Table	DN0299 (Award/Order Date)	New Population Restriction on DN0299 Award/Order Date for Error 044.  New Population Restriction: Date must not be > than the date the WCB received the transmission + 35 days. Effective 4/18/2024. Element Error Text: must not be > WCB received transmission + 35 days  Also an "L" was added to the 0299-044 coordinate. This is the first Error 044 that we are adding to this DN.	10/16/2023	4/18/2024

This new Population Restriction will verify that the Award/Order Date is not more than 35 days in the future.

- As we previously did not allow the date that far in the future, this is more of a relaxed edit for Trading Partners. As the Board issues proposed awards that do not become final for 30 days, we are allowing the Award/Order Date to be listed as a future date as some payers, who agree with the decision, pay the award right away vs. waiting for the decision to become final.

**Reminder: FROI-AQ/AU  
on acquired claims,  
FROI-02 on Insurer FEIN  
changes or FROI-  
UR/SROI-SA**

## Reminder for the FROI-AQ/AU requirements when a new Claim Administrator takes over a claim

- This should be filed on all active cases including closed cases that medical is being paid.
- Failure to file the AQ/AU could result in issues with the Prior Authorization Request dashboard assignment.
- The Board could impose a § 25-3-e penalty for failure to file a required form. This penalty would be imposed outside of the Monitoring Unit process but could be imposed at the case level based on statute.

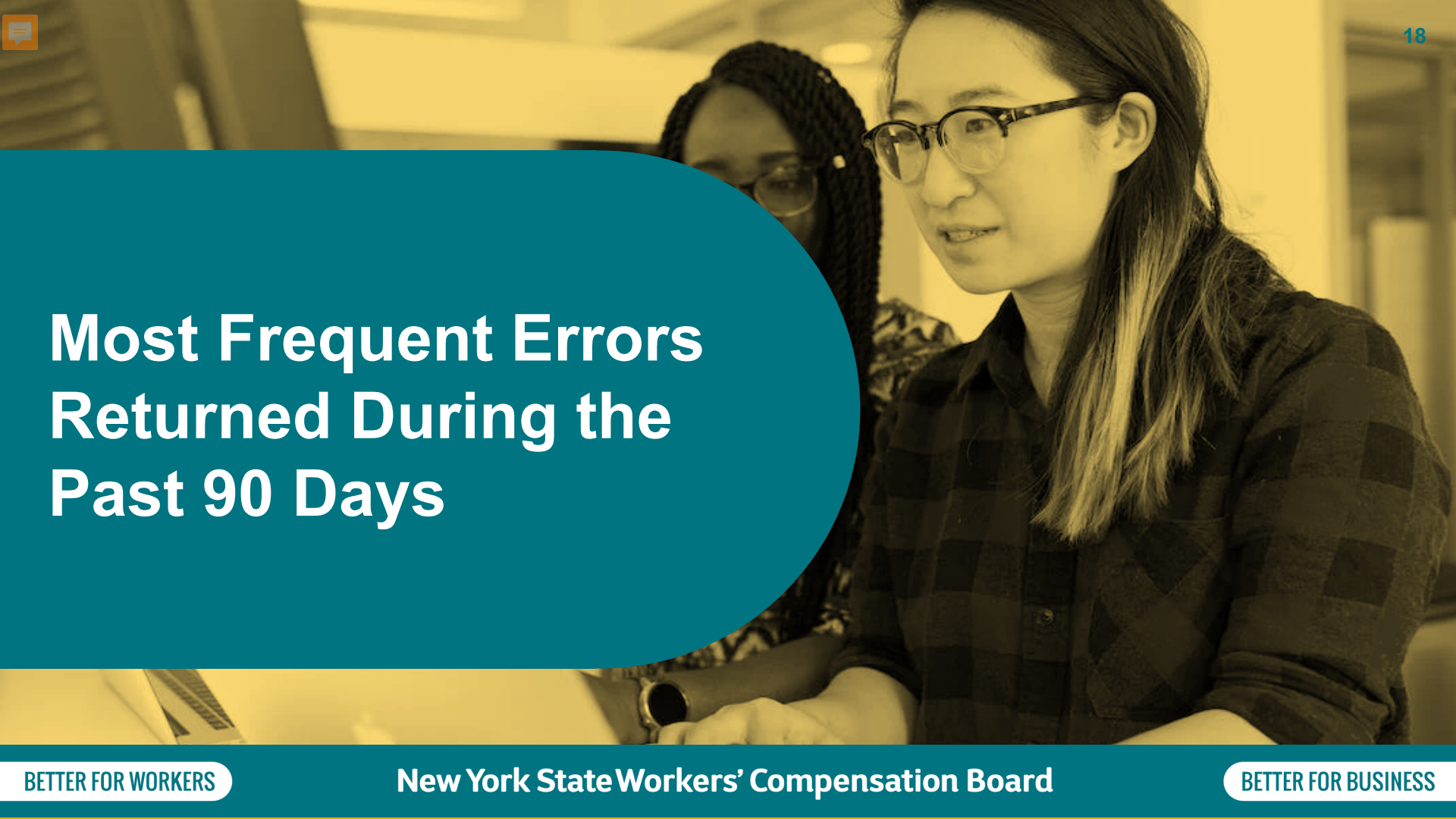
## Reminder for the FROI-02 requirements when an Insurer FEIN changes

- Remember to file FROI-02 transactions when Insurer FEIN changes and you are paying indemnity and/or medical, as this could affect the Prior Authorization Request dashboard assignment.
- When the Board receives a transaction and the Insurer does not match our Insurance Company records based on Proof of Coverage reporting, a request for the FROI-02 is sent at the case level.
- The FROI-02 should be filed or a response to the request should be sent indicating the policy information so a determination can be made to change the Primary Insurer on the file.
- The Board could impose a § 25-3-e penalty for failure to file a required form. This penalty would be imposed outside of the Monitoring Unit process but could be imposed at the case level based on statute.



## Reminder for the FROI-00/UR/SA requirements when indemnity is being paid

- SROI-SA should be filed on all cases that indemnity is being paid. FROI-00/UR may need to be filed first on old cases.
- If another Claim Administrator has acquired the claim, turn off your SROI-SA trigger.
- Failure to file these transactions could result in issues with the Prior Authorization Request dashboard assignment.
- The Board could impose a § 25-3-e penalty for failure to file a required form. This penalty would be imposed outside of the Monitoring Unit process but could be imposed at the case level.



# Most Frequent Errors Returned During the Past 90 Days

# Population Restriction 0085-064A

This most common error for the last 90 days as well as the top error for 2022 and 2023 was a carryover edit from eClaims R3.0. The population restriction is intended to prevent a new DN0085 (Benefit Type Code) from being introduced as a sweep benefit if not previously submitted as an Event Benefit or a SROI-UR(G)/SA included the Benefit Type Code. This is based on the IAIABC Claims EDI Section 4 rules. FTP filers should ensure that their systems are programmed accordingly to avoid further rejections.

DN	Report or MTC	Data Element Name	Population Restriction	Error Message Number	Error Message Text	Element Error Text (DN0291)	Length of G	Length of col H, 50 pos allowed
0085	ALL except UR(G)	Benefit Type Code	A) If DN0002 (Maintenance Type Code) is not UR(G), then DN0085 (Benefit Type Code) other than 2xx or 5xx cannot be sent on a sweep benefit unless previously sent on any prior SROI unless no SROI has been accepted or if there have been only SROI-SA or SROI-UR(G) accepted.	064	Invalid data relationship	sweep BTC must have event BTC or on UR(G)/SA	25	44

## Population Restriction 0075-064C

The second most common error returned in the past 90 days is also an eClaims R3.0 carryover to ensure that DN0075 (Agreement to Compensate Code) is sent as “With Liability” after the Board has issued a Notice that the case has been established with an ANCR/ODNCR finding in accordance with § 21-a. FTP filers should ensure that their systems are programmed accordingly to avoid further rejections.

DN	Report or MTC	Data Element Name	Population Restriction	Exception	Error Message Number	Error Message Text	Element Error Text (DN0291)	Length of G	Length of col H, 50 pos allowed
0075	All SROI except SA	Agreement to Compensation Code	C) SROI (exc SROI-SA) cannot list Agreement to Compensate Code – W if ANCR/DNCR has been established (excluding 25(1)(f) cases or ANCR/ODNCR finding pending appeal). Effective 3/15/2018	Effective 11/17/19, this edit will not be applied if DN0059 (Manual Classification Code) has been accepted as 7711 or 7370.	064	Invalid data relationship	Must be L since ANCR/ODNCR has been established	25	47

## Population Restriction 0085-059B

The third most common error returned in the past 90 days is another eClaims R3.0 carryover. This edit supports the IAIABC Claims EDI rules that do not allow Benefit Period Start Date to be prior to Initial Date Disability Began when BTC is other than 030 or 5xx. FTP filers should ensure that their systems are programmed accordingly to avoid further rejections.

DN	Report or MTC	Data Element Name	Population Restriction	Exception	Error Message Num	Error Message Text	Element Error Text (DN0291)	Length of G	Length of col H, 50 pos allow
0088	ALL	Benefit Period Start Date	A) If DN0056 (Initial Date Disability Began) and DN0088 (Benefit Period Start Date) are present and DN0085 (Benefit Type Code) is other than 030 or 5xx, then DN0088 (Benefit Period Start Date) must be equal to or after DN0056 (Initial Date Disability Began).		064	Invalid data relationship	cannot be before Initial Date Disability Began	25	46



# Improvement of acceptance rates during 2023

## 2023 Acceptance Rates by Month

We would like to applaud our trading partners for improvements made in 2023 for FTP filings. Rejection rates have decreased throughout 2023. Keep up the good work!

Received Date (Year/Mo...)	Accepted Transactions	Rejected Transaction	Total Transactions	% of Rejected Transaction
2023 - JAN	130,016	20,388	150,404	10.45%
2023 - FEB	136,964	22,579	159,543	11.57%
2023 - MAR	161,538	24,115	185,653	12.36%
2023 - APR	143,850	20,888	164,738	10.70%
2023 - MAY	151,977	18,038	170,015	9.24%
2023 - JUN	151,553	14,110	165,663	7.23%
2023 - JUL	136,485	11,520	148,005	5.90%
2023 - AUG	160,162	14,521	174,683	7.44%
2023 - SEP	141,682	12,535	154,217	6.42%
2023 - OCT	154,138	13,519	167,657	6.93%
2023 - NOV	147,741	12,183	159,924	6.24%
2023 - DEC	130,553	10,772	141,325	5.52%



**Workers'  
Compensation  
Board**

**Thank you**

**Questions?**





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